# Investor Presentation Q4 FY 2019-20

May 2020



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# **Key Highlights**

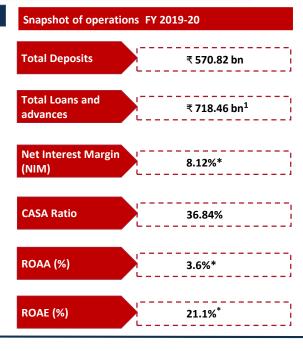


# **Key Highlights**



### **Bandhan Bank - Overview**

- Loan portfolio (on book + off book) for Q4FY 19-20 grew 60.5% Y-o-Y (excl. GRUH 20%)
- Deposits grew by 32.0% Y-o-Y in Q4 FY 19-20 (excl. GRUH 29.0%)
- Net NPA is at 0.58%
- Retail Deposit to Total Deposit at 78.4%
- Added 1.1 million Customers during the quarter with total customer base reaching to 20.10 million (Micro Banking- 15.40 million, Non Micro – 4.43 million and GRUH Finance –0.27 million)
- During the quarter, the Bank has made additional provision of ₹ 6.9 bn on standard advances against the potential impact of COVID-19 based on all the available information at this point in time. In addition, the Bank carries additional Standard Asset Provision on Micro Finance portfolio at **0.75%** amounting to ₹ **3.1 bn**.







Cities



1018 **Branches** 



3541 **Banking Units** (DSCs+Gruh **Centres**)



39,750

**Employees** 

20.10 mn **Customers** 



64%

Micro loans

91% **Priority sector loans** 

<sup>1.</sup> On book + Off Book

<sup>\*</sup> For FY 2019-20

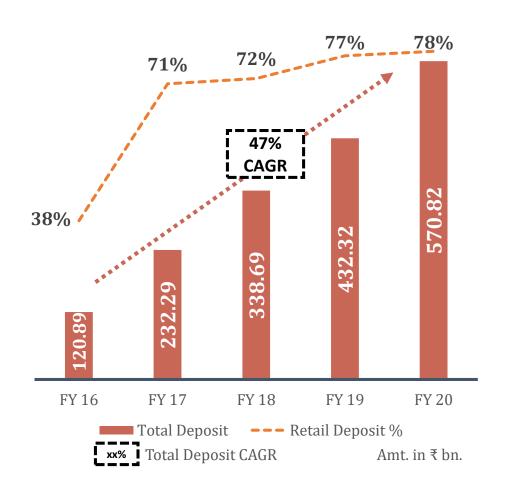
Building granular deposit franchise & update on COVID-19, Moratorium and earlier crisis



# Deposits from regions outside its core geographies have witnessed steady growth

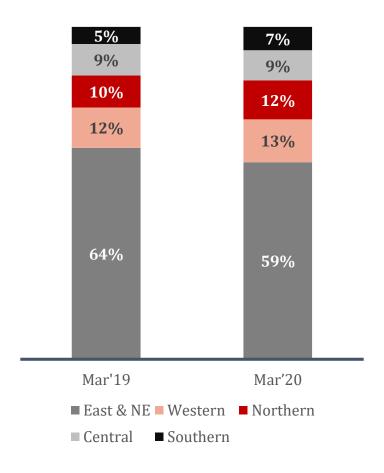


### **Building a strong granular deposit franchise**



### Pan India acceptance:

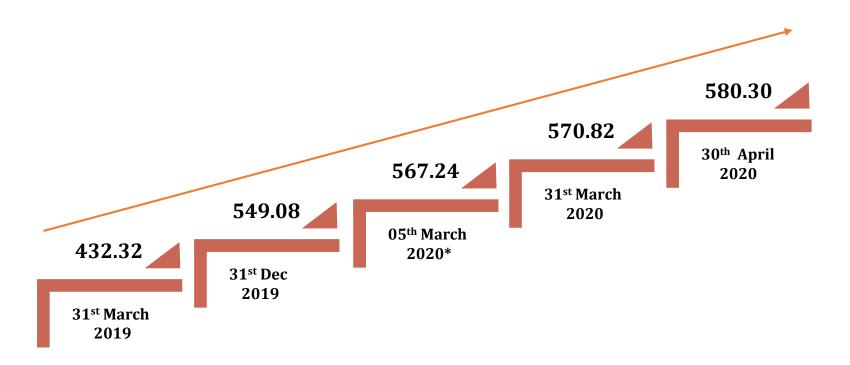
Steady increase in share of customer deposits beyond East / North-East



## Steady growth in deposit with retail focus



### **Deposit Movement in ₹ bn**



Steady growth in deposits despite challenging environment faced by private sector banks post Yes Bank moratorium announcement in March 2020.

<sup>\*</sup>Yes Bank moratorium announced

# **Moratorium Update**



1 Micro

100% Moratorium in value for Apr'20

2 Mortgage

13% Moratorium in value for Apr'20

3 SME

~35% Moratorium in value for Apr'20

- 4 NBFC
- (a) NBFC Others-NIL Moratorium
- (b) NBFC MFI~59% in value Moratorium for Apr'20

- ❖ 95% of DSCs have been opened and are connected with borrowers to get the ground level feedback
- 79% of borrowers have an average deposit balance of ~
   ₹3,070, which is equivalent to 4+ weekly instalments
- As per borrower feedback, collection should normalize in about 4-6 weeks after lockdown is lifted.
- While moratorium was offered to 100% of the customers, 87% of customers in value have paid instalment in Apr' 20
- The balance 13% (largely self-employed) opted to conserve cash.
- ❖ Although moratorium was offered to all customers, ~65% (in value) have paid instalment in Apr'20
- Customers opted to conserve cash
- On account of travel restriction, many customers could not pay instalment in Apr'20
- NBFC-MFI in general want to conserve cash as they have in turn given moratorium to customers.
- 20% + Average Capital Adequacy reported by NBFC-MFI in which Bank has exposure
- NBFC-MFI seeking moratorium has placed deposits exceeding their Q1 FY 21 instalments with the Bank.

# Borrower profile is largely from industries which are resilient to the COVID-19 environment

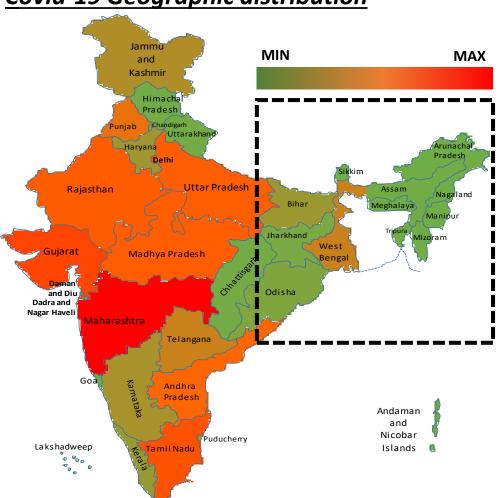


In ₹ MN	Business Category	Micro Banking	Non Micro Banking	Total Advances	% of Total Advances
	Agriculture & Allied Activities	206,120	909	207,029	28.8%
	Affordable Housing	191	185,002	185,193	25.8%
	Food Processing & Retail	138,504	9,848	148,352	20.6%
Resilient	Personal & Healthcare	1,234	17,432	18,666	2.6%
esi	Rural Transportation ( bullock carts / cycle)	11,701	-	11,701	1.6%
~	Pharma and Medical	909	1,267	2,176	0.3%
	Computer, Cable / DTH Service Providers	379	21	400	0.1%
	Education	-	335	335	0.05%
	Chemicals	-	257	257	0.04%
Ĺ	Total	359,039	215,070	574,109	80%
ಕ	Manufacturing – Non-Essential	67,074	3,809	70,883	9.9%
upa	Financial Services ( NBFCs ; NBFC-MFIs)	1,160	35,430	36,590	5.1%
Low Impact	Wood / Metal Furniture , Building Material	9,111	-	9,111	1.3%
2	Total	77,345	39,239	116,584	16%
Marginal Impact	Other Transportation	14,215	1,226	15,441	2.1%
	Wellness & Beauty Parlour	10,971	511	11,482	1.6%
	Logistics & Courier	322	387	709	0.1%
	Others- Services	-	133	133	0.02%
Ĺ	Total	25,508	2,256	27,764	4%
	Total Portfolio	461,892	256,565	718,457	100%

# Core geographies have witnessed minimal impact of COVID-19



### **Covid-19 Geographic distribution**



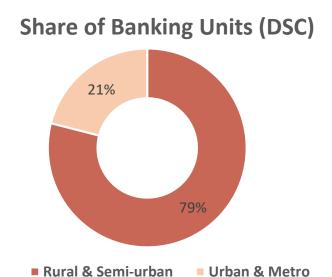
Region	Share of confirmed Covid-19 cases	Share of Micro banking advances		
East & North East*	5%	81%		
Rest of India	95%	19%		
<b>Grand Total</b>	100%	100%		

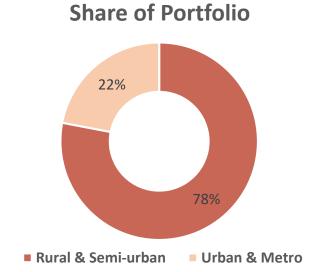
Source: www.covid19india.org (No. of Covid-19 cases as on 6th May),

<sup>\*</sup>East and North East region includes Bihar, Jharkhand, Odisha, West Bengal, Sikkim, Andaman and Nicobar islands, Assam, Arunachal Pradesh, Meghalaya, Tripura, Manipur, Mizoram and Nagaland as per RBI classification

# Deep penetration in Tier 3 - 6 locations gives the bank a competitive advantage in the current environment





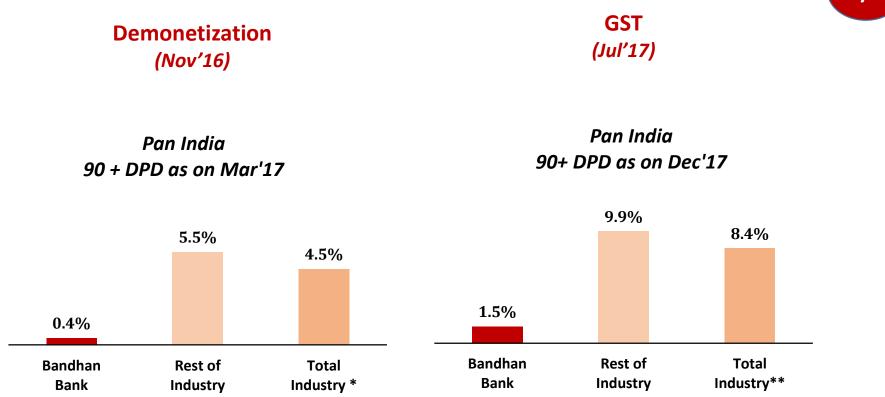


Rural and semi-urban locations which contribute major share of micro business have negligible Covid-19 impact

# Micro Finance portfolio has historically shown higher resilience vis-a-vis industry during times of crisis



1/3



Bandhan outperforms largely due to higher customer vintage, loyalty and strong connect

<sup>\*</sup> Source: Crif HighMark, Bandhan data, calculated ROI excludes Bandhan, Total Industry includes Bandhan

<sup>\*\*</sup> Source : Equifax Credit Bureau

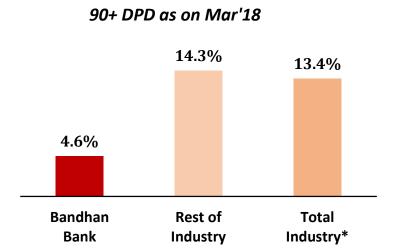
# Micro Finance portfolio has historically shown higher resilience vis-a-vis industry during times of crisis

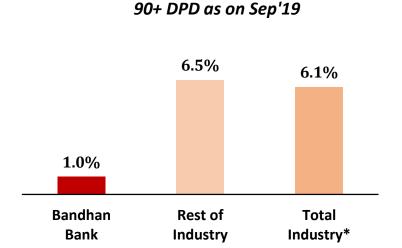


2/3



Cyclone Fani in Odisha (May'19)





### Nature of challenge decides the quantum of losses :

Challenges (like Cyclone Fani, GST, Demonetization) which relate to customer ability, despite of adverse business impact, finally cause lower losses as against issues (like UP loan waiver, Assam agitation) which emanate from customer willingness where credit culture takes a hit.

<sup>\*</sup>Source: Equifax Credit Bureau

# Micro Finance portfolio has historically shown higher resilience vis-a-vis industry during times of crisis



3/3



90+ DPD as on Feb'20



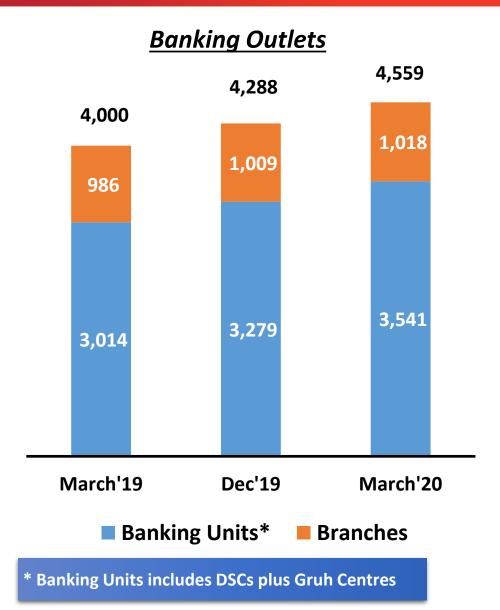
Despite having the highest market share in the state with large presence in upper Assam impacted districts, Bandhan has been able to outperform the industry because of its higher customer vintage, loyalty and strong connect

# Business & Financial Overview



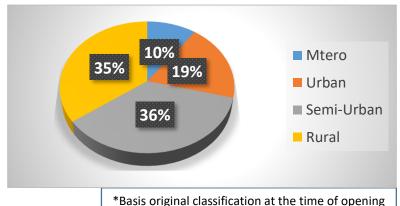
# **Geographical Distribution**





# Focus on serving the rural & underbanked population

Banking Outlets as on 31st March 2020\*



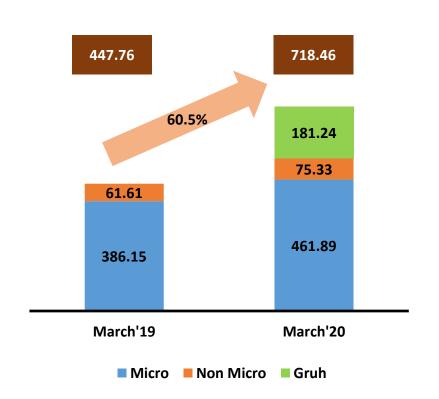
Diversifying presence with non-east increasing over 50% now



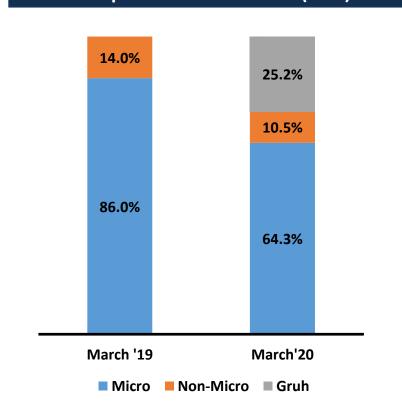
# **Asset Overview**



### **Advances Growth (₹ in Billion)**



### **Composition of Advances (in %)**



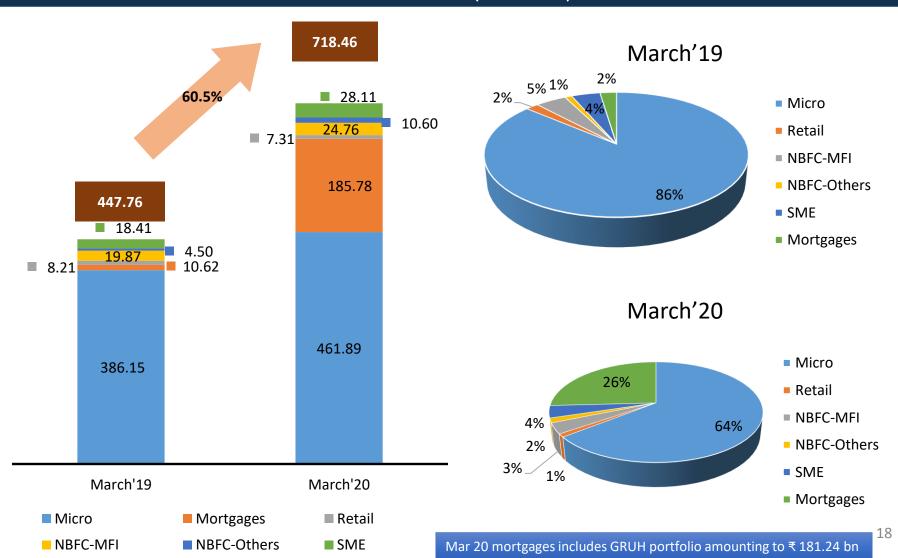
<sup>\*</sup> March-20 merged Advances including GRUH;

<sup>\*</sup> Portfolio diversifying with micro finance share in total advance reduced to 64%

# **Asset Book Mix**



### Total Advances (₹ in Billion)



# **Micro Banking Assets**

Dec-17

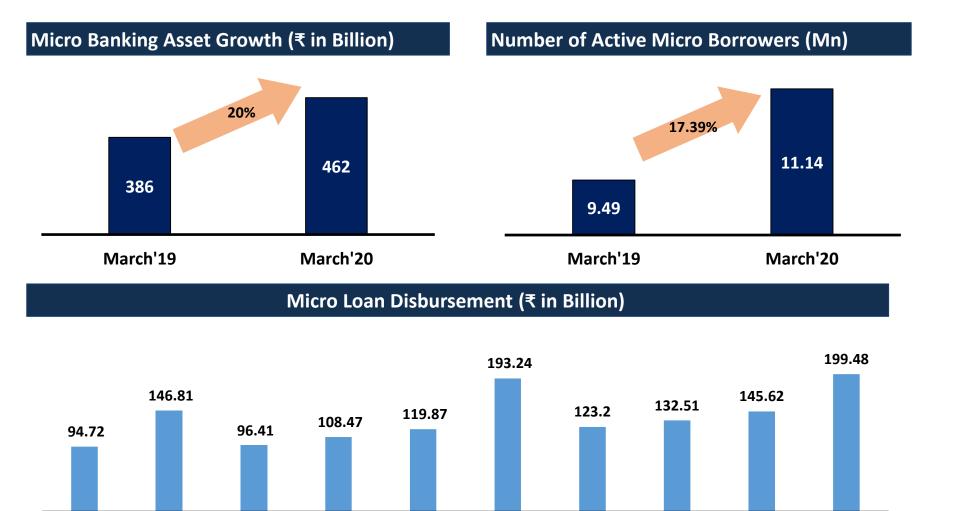
Mar-18

Jun-18

Sep-18

Dec-18





Mar-19

Jun-19

Sep-19

Dec-19

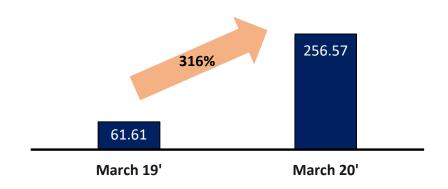
Mar-20

# **Non Micro Assets**



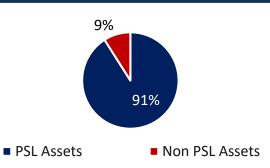
### Non Micro Banking Asset growth (₹ in Billion)

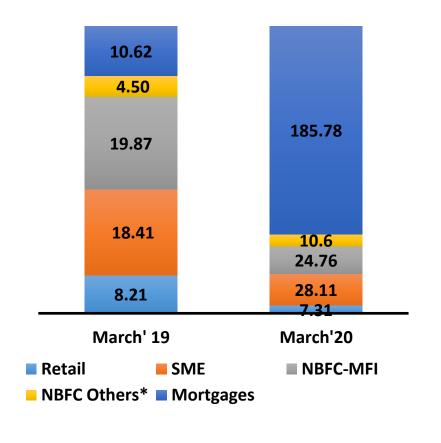
### Product wise Advances – Non Micro (₹ in Billion)



# Mar-20 merged non-micro advances including GRUH;

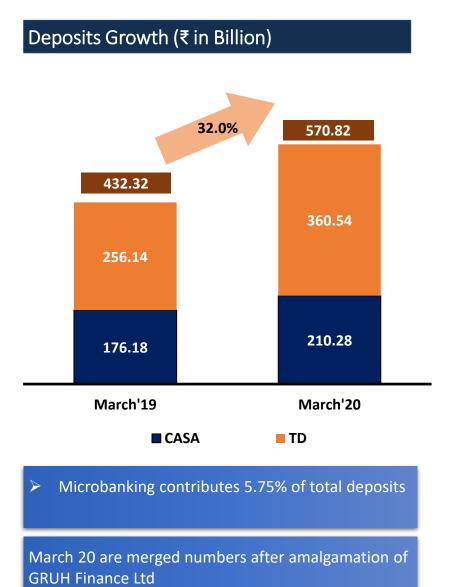
### **Higher PSL Portfolio**

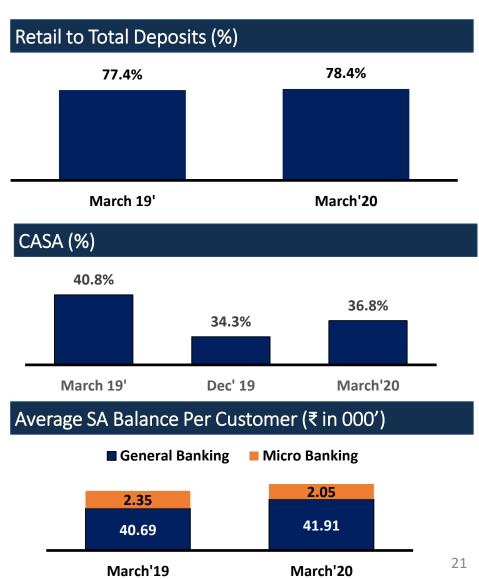




# **Liabilities Profile**







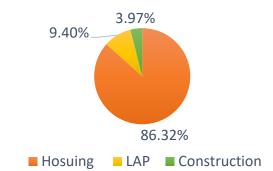
# **Bandhan GRUH Loans**

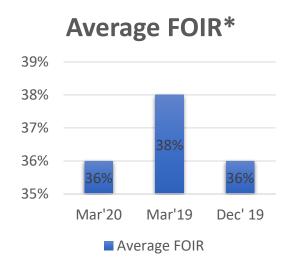


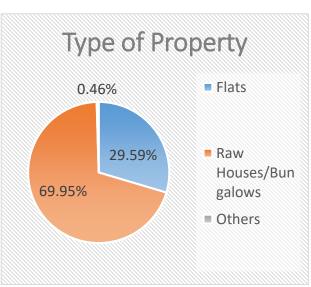
# 0.65% 44.10% 55.24%



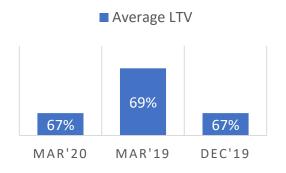
## **Portfolio Ouststanding**



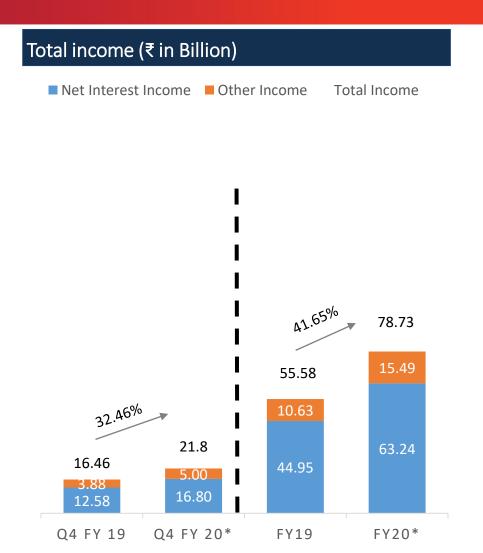


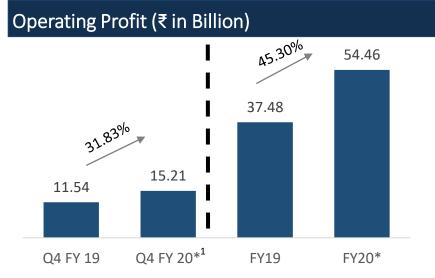


# AVERAGE LOAN TO VALUE



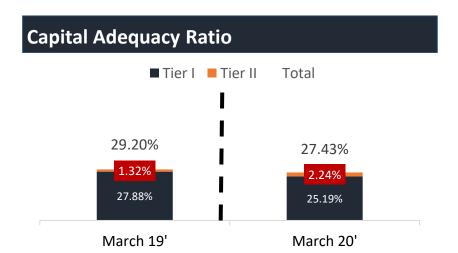


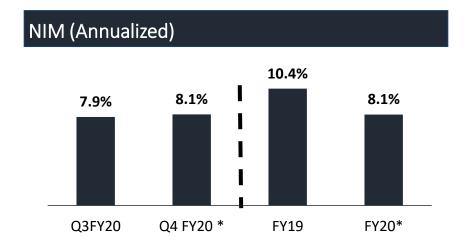


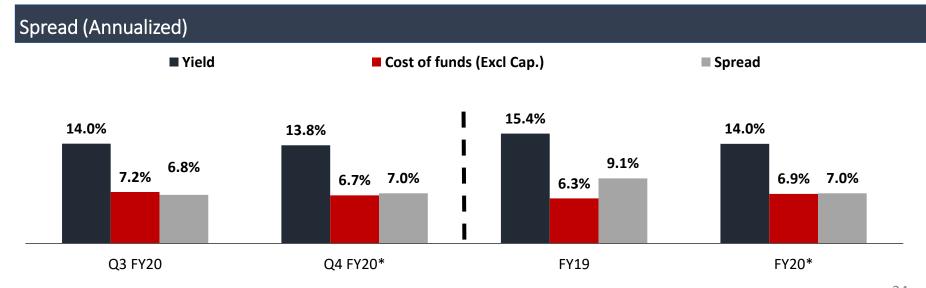




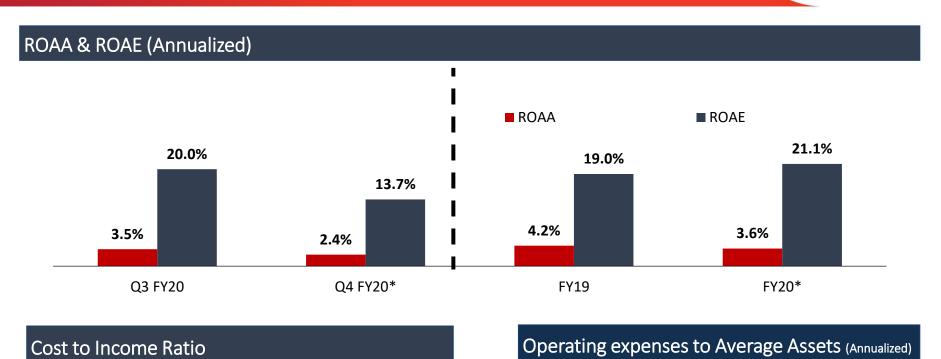


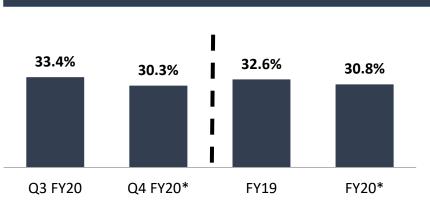




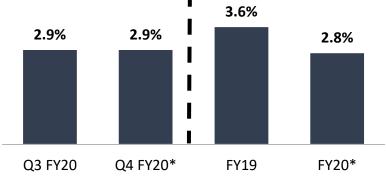






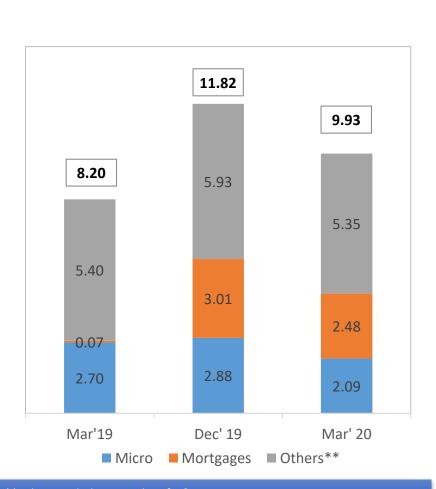






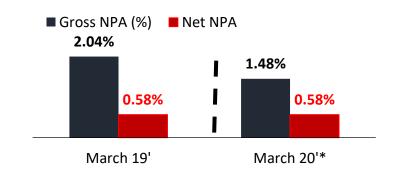


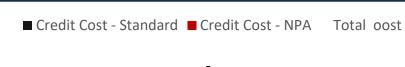
## Segmental GNPA movement - (₹ in Billion)

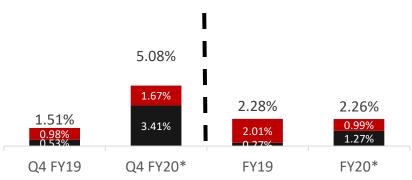


### **Gross NPA and Net NPA**

Credit Cost (Annualized)







# **Profit & Loss Statement (IN ₹ Billion)**



Particulars	Q4 FY 20	Q4 FY 19	YoY%	Q3 FY 20	QoQ%	FY 20	FY 19	YoY%
	Merged	Standalone		Merged		Merged	Standalone	
Interest Income	28.46	18.33	55.26%	27.18	4.71%	108.86	66.43	63.87%
	20.40	10.55	33.20%	27.10	4./170	100.00	00.43	03.87%
Interest expenses	11.66	5.75	102.71%	11.77	-0.93%	45.62	21.48	112.38%
Net Int. Income (NII)	16.80	12.58	33.57%	15.41	9.02%	63.24	44.95	40.69%
Non Interest Income								
Total Income	5.00 <b>21.80</b>		28.87% <b>32.46%</b>		39.66% <b>14.80%</b>			45.72%
	21.80	10.40	52.40%	10.99	14.60%	78.73	55.58	41.65%
Operating Expenses	6.59	4.92	33.94%	6.34	3.94%	24.27	18.10	34.09%
Operating Profit	15.21	11.54	31.83%	12.65	20.24%	54.46	37.48	45.30%
Provision	1.38	1.54	-10.39%	2.95	-53.22%	7.03	7.35	-4.37%
COVID 19 Provision	6.90					6.90		
Profit before tax	6.93		-30.69%	9.70	-28.56%			34.52%
Tax	1.76				-26.36%			-3.05%
Profit after tax	5.17	6.51	-20.58%	7.31	-29.27%	30.24	19.52	54.96%

# **Balance Sheet (IN ₹Billion)**



Particulars	As at 31st Mar 2020 (Merged)	As at 31 <sup>st</sup> March 2019 (Standalone)	% Change
Capital & Liabilities			
Capital	16.10	11.93	34.95%
Reserves & Surplus	135.85	100.09	35.73%
Shareholder Funds	151.95	112.02	35.65%
Deposits	570.82	432.32	32.04%
Borrowings	163.79	5.21	3043.76%
Other liabilities and provisions	30.62	14.87	105.92%
Total	917.18	564.42	62.50%
Assets			
Cash and balances with Reserve Bank of India	63.45	38.79	63.57%
Balance with Banks and Money at call and short	20.08	19.24	
notice			4.37%
Investments	153.52	100.37	52.95%
Advances	666.30	396.43	68.08%
Fixed Assets	3.69	3.31	11.48%
Other Assets	10.14	6.28	61.46%
Total	917.18	564.42	62.50%

# **Credit Rating**



Rating of Bank's Financial Securities					
Instrument	Rating	Rating Agency	Amount (₹ in Billion)		
Subordinated Tier II Non -	CARE AA-; Stable	CARE Ratings	1.60		
Convertible Debenture	[ICRA]AA; Stable	ICRA			
Non Convertible Debenture #	[ICRA] AA; Stable	ICRA	50.75**		
Non-Convertible Debenture #	CRISIL AA/Stable		50.75		
Term Loans From Bank	ICRA]AA Stable	ICRA	0.80		
Contificate of Domasit	CRISIL A1+	CRISIL	60.00*		
Certificate of Deposit	[ICRA] A1+	ICRA	60.00		
Fixed Deposit Program #	CRISIL FAAA/Stable	CRISIL	1.60		
Subordinated Debt #	CRISIL AA/Stable	CRISIL	0.35		

<sup>\*</sup>Rating of ICRA is for ₹ 30 bn only

<sup>\*\*</sup>Rating of ICRA is for ₹15.76 bn only

<sup>#</sup>erstwhile GRUH Finance Limited transferred to Bandhan Bank Ltd.

# Our Board & Management



# **Experienced and professional team...**





### Chandra Shekhar Ghosh

- Founder of BFSL, has 27 years of experience in the field of microfinance and development
- Awarded 'Entrepreneur of the Year' by Forbes and ET in 2014



### **Sudhin Bhagwandas Choksey Executive Director (Designate)**

- > 35+ years experience in financial industry.
- > Previously served as Managing Director at GRUH Finance Limited.



Deepankar Bose Head, Corporate Centre

- > 36+ years experience in banking industry
- Previously served as Chief General Manager and Head Of Wealth Management business, at SBI



#### Sanjeev Naryani

- Head Business
- 32+ years of experience in banking Industry
- Previously worked as Chief General Manager and Head of Real Estate and Housing Business Unit at SBI



Sunil Samdani Chief Financial Officer

- > 17+ years of experience in financial industry
- Previously served as Head of Business Analytics and Strategy at Development Credit Bank and as CFO at Karvy



#### Santanu Banerjee Head, HR

- > 27+ years of experience in the field of banking and finance
- Previously worked as Head of HR Business Relationship at Axis bank



Indranil Banerjee

#### Company Secretary

- 17+ years experience in financial industry
- Previously served as Company Secretary at Energy Development Company



### **Biswaiit Das**

- Chief Risk Officer
- > 28 years of experience in banking industry
- > Previously served as Head-RBS and regulatory reporting at ICICI Bank



Siddhartha Sanyal

#### Chief Economist and Head Research

- > 20+ years of experience in the field of Macro Economic
- Previously served as Director and Chief India Economist at Barclavs Bank PLC.



**Nand Kumar Singh** 

#### Head, Banking Operations and Customer Services

- > 27+ years experience in banking industry
- Previously served as Retail Banking Head, Patna Circle, at Axis Bank



**Subhro Kumar Gupta** Chief Audit Executive

- > 35+ years experience in Banking Industry.
- Previously served as Head Audit at ICICI Bank



#### Srinivasan Balachander **Chief Compliance Officer**

- 20+ years experience in banking industry.
- Previously served as Chief Compliance Officer at Axis Bank Ltd.



Arvind Kanagasabai Head. Treasury

- > 30+ years of experience at a PSU Bank
- Previously served as CFO at SBI DFHI Limited, Mumbai



### Dhruba Jyoti Chaudhuri

#### **Head - Corporate Services**

- > 28+ years experience in Administration, Infrastructure & Facilities
- Previously served as Infrastructure Head at ICICI Bank Ltd.

# ... backed by a strong independent Board





#### Dr. Anup Kumar Sinha Chairman

- Economist with Ph.D from University of Southern California
- Served as Professor of Economics at IIM Calcutta for 25 years



#### **Chandra Shekhar Ghosh** MD & CEO

- Has significant experience in the field of microfinance
- Awarded 'Outstanding Leadership Award' by Dhaka University



Bhaskar Sen Director

- Retired as Chairman & MD of United Bank of India
- Previously, Executive Director of Dena Bank



Chintaman Mahdeo Dixit

#### Director

- Significant experience in finance and accountancy sector
- > Previously, he has worked at Life Insurance Corporation and Indian Bank



Sisir Kumar Chakrabarti

- Previously, Deputy Managing Director at Axis Bank
- Also worked with State Bank of Bikaner and Jaipur prior to joining Axis Bank



### **Snehomoy Bhattacharya**

#### Director

- Significant experience in public and private banking sector
- Previously worked as Executive Director Corporate Affairs Axis



Ranodeb Roy

#### Non-executive Director

> Founder of RV Capital Management Private Limited, Singapore, he was earlier heading Fixed Income Asia Pacific in Morgan Stanley Asia) Singapore



T. S. Raji Gain Director

- Significant experience in the field of agricultural and rural
- development, Previously, she has worked with NABARD
- Currently, Executive Director BIRD



Dr. A S Ramasastri

#### Director

- Director, Institute for Development & Research of Banking Technology;
- Chairman of IFTAS; company promoted by IDRBTto provide technology services in Banking & financial sectors



#### Santanu Mukherjee

### Director

- > Significant experience in public sector Banking in various capacities in SBI Group
- > Former MD of State Bank of Hyderabad



Dr. Holger Dirk Michaelis

#### Nominee Director

- > Significant experience in private equity and as strategic advisor to financial services companies
- Currently, he is working at GIC



Harun Rashid Khan

#### Director

- Retired as Deputy Governor of Reserve Bank of India
- Instrumental in formulation of Payments system Vision 2018 of RBI



N V P Tendulkar **Additional Director** 

- Significant experience in finance, accounts and management
- Former Whole time Director Finance of Hewlett Packard (India)



Vijay N Bhatt Additional Director

- > Significant experience in accounting, audit and assurance
- Former Sr. Independent Director of BSR & Co., Chartered Accountants

# Awards and accolades





### Businessworld Magna Awards 2019

Bandhan Bank won two awards in the small size bank category at the glittering ceremony of Magna Awards 2019 organised by Businessworld magazine in Mumbai.

- 1. Best Bank
- 2. Fastest Growing Bank

'Banker of the Year' award was conferred upon Mr. Chandra Shekhar Ghosh.

## Emerging Company of the Year by Economic Times

Bandhan Bank recognized as the Emerging Company of the Year by Economic Times Awards for Corporate Excellence, 2019.



Bandhan Bank recognised as the 'Best Small Bank' award by business today



# Awards and accolades







### Banker of the Year by Business Standard

Mr. Chandra Shekhar Ghosh, Managing Director and Chief Executive Officer was declared as the Business Standard 'Banker of the Year' for 2018-19 on November 14, 2019.

He received this award for the all-round performance of Bandhan Bank.

### **Times Business Award 2020**

Bandhan Bank has been declared as the 'Best Indian Banking & Financial Institution.

### The Economic Times ET Bengal Corporate Awards.

Bandhan recognised as the 'Fastest Growing Company', and also received the award for 'Excellence in Business Performance' in the category of companies with turnover of Rs.3,000 crore.

# Thank You

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