

Ref. no: BBL /206/2020-21

January 21, 2021

**BSE Limited**Dept. of Corporate Services  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Fort,  
Mumbai - 400001  
**BSE Scrip Code: 541153****National Stock Exchange of India Limited**The Listing Department  
Exchange Plaza,  
Bandra Kurla Complex,  
Mumbai - 400051  
**NSE Symbol: BANDHANBNK**

Dear Sir/ Madam,

**Sub: Outcome of Board Meeting - Disclosure under Regulation 30 of SEBI (Listing Obligations Disclosure Requirements) Regulations, 2015 ('SEBI LODR')**

Pursuant to the provisions of Regulation 33 and other applicable provisions of the SEBI LODR, we wish to inform that the Board of Directors (the '**Board**') of Bandhan Bank Limited (the '**Bank**') at its meeting held today i.e. Thursday, January 21, 2021, has, *inter-alia*, considered and approved the Unaudited Financial Results of the Bank for the quarter and nine months ended December 31, 2020.

Accordingly, we hereby submit a copy of the aforesaid Unaudited Financial Results of the Bank along with the Limited Review Report issued by the Statutory Auditors of the Bank thereon. We also submit a copy of the Press Release and earnings update presentation on the Unaudited Financial Results of the Bank.

The Board Meeting commenced at 12:00 noon and results were reviewed and approved by the Board at 02:15 p.m.

Please note that the window for trading in securities of the Bank was closed from January 01, 2021 and will remain closed till January 23, 2021 and the trading window shall re-open thereafter.

You are requested to take note of the above.

All the above mentioned documents will be simultaneously posted on the Bank's website at [www.bandhanbank.com](http://www.bandhanbank.com).

Thanking you,

Yours faithfully,  
for **Bandhan Bank Limited**

  
**Indranil Banerjee**  
Company Secretary

Encl.: as above

## **INDEPENDENT AUDITORS' REVIEW REPORT ON REVIEW OF INTERIM FINANCIAL RESULTS**

### **TO THE BOARD OF DIRECTORS OF BANDHAN BANK LIMITED**

1. We have reviewed the accompanying Statement of Unaudited Financial Results of **BANDHAN BANK LIMITED** (the "Bank") for the quarter and nine months ended December 31, 2020 (the "Statement"), being submitted by the Bank pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, except for the disclosures relating to Pillar 3 disclosures, including leverage ratio and liquidity coverage ratio under Basel III Capital Regulations as have been disclosed on the Bank's website and in respect of which a link has been provided in Note 4 to the Statement and have not been reviewed by us.
2. This Statement, which is the responsibility of the Bank's Management and approved by the Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in Accounting Standard 25 for "Interim Financial Reporting" ("AS 25"), prescribed under Section 133 of the Companies Act, 2013 read with relevant rules issued thereunder, in so far as they apply to banks, the relevant provisions of the Banking Regulation Act, 1949, the circulars, guidelines and directions issued by the Reserve Bank of India (RBI) from time to time ("RBI Guidelines") and other accounting principles generally accepted in India. Our responsibility is to express a conclusion on the Statement based on our review.
3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410 'Review of Interim Financial Information Performed by the Independent Auditor of the Entity', issued by the Institute of Chartered Accountants of India. A review of interim financial information consists of making inquiries, primarily of the Bank's personnel responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing specified under section 143(10) of the Companies Act, 2013 and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.
4. Based on our review conducted as stated in paragraph 3 above, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the aforesaid Accounting Standard, RBI Guidelines and other accounting principles generally accepted in India, in so far as they apply to banks, has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure

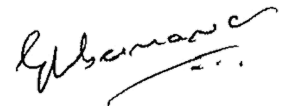
## **Deloitte Haskins & Sells**

Requirements) Regulations, 2015, as amended, including the manner in which it is to be disclosed, except for the disclosures relating to Pillar 3 disclosures including leverage ratio and liquidity coverage ratio under Basel III Capital Regulations as have been disclosed on the Bank's website and in respect of which a link has been provided in Note 4 to the Statement and have not been reviewed by us, or that it contains any material misstatement.

5. As more fully described in Note 5 to the Statement, the potential impact of the COVID-19 pandemic on the Bank's results are dependent on future developments, which are highly uncertain.

Our conclusion is not modified in respect of this matter.

For **Deloitte Haskins & Sells**  
Chartered Accountants  
(Firm's Registration No. 117365W)



G. K. Subramaniam  
(Partner)  
(Membership No. 109839)  
UDIN: 21109839AAAAAL6841

Mumbai, January 21, 2021



**UNAUDITED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2020**

(₹ in lakhs)

Particulars	Quarter Ended			Nine Months Ended		Year Ended
	31.12.2020	30.09.2020	31.12.2019	31.12.2020	31.12.2019	31.03.2020
	Unaudited	Unaudited	Unaudited	Unaudited	Unaudited	Audited
1 Interest Earned (a+b+c+d)	3,30,783.76	3,19,762.98	2,71,762.81	9,52,355.44	8,03,920.36	10,88,549.33
a) Interest/discount on advances/bills	2,90,682.15	2,79,254.72	2,37,114.80	8,32,133.26	7,02,300.79	9,48,624.40
b) Income on Investments	31,576.85	27,228.86	20,060.27	81,730.29	58,626.49	83,280.63
c) Interest on balance with Reserve Bank of India and other inter bank	1,835.73	4,672.98	5,314.19	10,575.66	13,309.45	16,325.54
d) Others	6,689.03	8,606.42	9,273.55	27,916.23	29,683.63	40,318.76
2 Other Income	55,328.49	38,176.47	35,771.52	1,32,180.58	1,04,901.42	1,54,919.74
3 Total Income (1+2)	3,86,112.25	3,57,939.45	3,07,534.33	10,84,536.02	9,08,821.78	12,43,469.07
4 Interest Expended	1,23,610.38	1,27,453.75	1,17,735.25	3,71,720.21	3,39,532.60	4,56,157.90
5 Operating Expenses	71,093.44	67,734.06	63,411.55	2,00,237.72	1,76,701.27	2,42,654.22
i) Employees Cost	43,475.66	41,478.16	34,048.98	1,23,894.11	1,00,497.00	1,36,704.08
ii) Other Operating Expenses	27,617.78	26,255.90	29,362.57	76,343.61	76,204.27	1,05,950.14
6 Total Expenditure (4+5) (Excluding provisions & Contingencies)	1,94,703.82	1,95,187.81	1,81,146.80	5,71,957.93	5,16,233.87	6,98,812.12
7 Operating Profit before Provisions & Contingencies (3-6)	1,91,408.43	1,62,751.64	1,26,387.53	5,12,578.09	3,92,587.91	5,44,656.95
8 Provisions (other than tax) & Contingencies	1,06,873.10	39,450.79	29,487.93	2,31,229.94	56,578.62	1,39,315.09
9 Exceptional Items	-	-	-	-	-	-
10 Profit from ordinary activities before tax (7-8-9)	84,535.33	1,23,300.85	96,899.60	2,81,348.15	3,36,009.29	4,05,341.86
11 Tax Expenses	21,276.17	31,299.38	23,796.27	71,105.70	85,364.07	1,02,968.12
12 Net Profit from ordinary activities after tax (10-11)	63,259.16	92,001.47	73,103.33	2,10,242.45	2,50,645.22	3,02,373.74
13 Extraordinary items (net of tax expenses)	-	-	-	-	-	-
14 Net Profit for the period (12-13)	63,259.16	92,001.47	73,103.33	2,10,242.45	2,50,645.22	3,02,373.74
15 Paid up equity share capital (Face value of ₹10/- each)	1,61,037.99	1,61,035.36	1,61,007.55	1,61,037.99	1,61,007.55	1,61,024.78
16 Reserve excluding revaluation reserves	-	-	-	-	-	13,58,521.15
17 Analytical Ratios						
(i) Percentage of shares held by Government of India	NIL	NIL	NIL	NIL	NIL	NIL
(ii) Capital Adequacy Ratio	26.17	25.68	24.69	26.17	24.69	27.43
(iii) Earning per share						
(a) Basic EPS before & after extraordinary items*	3.93	5.71	4.54	13.06	15.57	18.78
(b) Diluted EPS before & after extraordinary items*	3.92	5.71	4.52	13.05	15.50	18.76
(iv) NPA Ratios						
(a) Gross NPAs	85,921.93	87,397.06	1,18,196.33	85,921.93	1,18,196.33	99,207.67
(b) Net NPAs	20,133.76	26,254.63	49,143.53	20,133.76	49,143.53	38,939.75
(c) % of Gross NPAs to Gross Advances	1.11%	1.18%	1.93%	1.11%	1.93%	1.48%
(d) % of Net NPAs to Net Advances	0.26%	0.36%	0.81%	0.26%	0.81%	0.58%
(v) Return on Assets (average)*	0.61%	0.90%	0.89%	2.09%	3.11%	3.64%

\* Figures for the quarters and nine months ended are not annualised





Segment information in accordance with the Accounting standard on Segment Reporting (AS 17) of the operating segment of the bank is as under:

Particulars		Quarter Ended			Nine Months Ended		Year Ended
		31.12.2020	30.09.2020	31.12.2019	31.12.2020	31.12.2019	31.03.2020
		Unaudited	Unaudited	Unaudited	Unaudited	Unaudited	Audited
(₹ in lakhs)							
<b>1</b>	<b>Segment Revenue</b>						
a)	Treasury	50,243.03	44,352.73	44,210.94	1,63,003.81	1,57,402.20	2,01,481.62
b)	Retail Banking	3,25,612.19	3,05,279.94	2,65,730.56	9,09,754.77	7,84,809.21	10,71,213.05
c)	Wholesale Banking	12,696.47	13,706.10	10,207.61	40,167.30	32,770.00	46,167.60
d)	Other Banking Operations	5,043.70	5,603.52	1,550.96	12,150.17	4,146.98	7,601.85
e)	Unallocated	-	-	-	-	-	-
	<b>Total</b>	<b>3,93,595.39</b>	<b>3,68,942.29</b>	<b>3,21,700.07</b>	<b>11,25,076.05</b>	<b>9,79,128.39</b>	<b>13,26,464.12</b>
	Less: Inter segment revenue	7,483.14	11,002.84	14,165.74	40,540.03	70,306.61	82,995.05
	<b>Income from operations</b>	<b>3,86,112.25</b>	<b>3,57,939.45</b>	<b>3,07,534.33</b>	<b>10,84,536.02</b>	<b>9,08,821.78</b>	<b>12,43,469.07</b>
<b>2</b>	<b>Segment Results</b>						
a)	Treasury	26,898.52	12,515.71	17,369.96	73,048.18	42,396.67	61,183.90
b)	Retail Banking	48,356.96	1,01,035.25	74,745.24	1,85,001.63	2,83,464.96	3,27,657.25
c)	Wholesale Banking	4,383.90	4,270.27	2,768.38	11,490.82	6,165.62	9,246.91
d)	Other Banking Operations	4,895.95	5,479.62	2,016.02	11,807.52	3,982.04	7,253.80
e)	Unallocated	-	-	-	-	-	-
	<b>Total Profit Before Tax</b>	<b>84,535.33</b>	<b>1,23,300.85</b>	<b>96,899.60</b>	<b>2,81,348.15</b>	<b>3,36,009.29</b>	<b>4,05,341.86</b>
<b>3</b>	<b>Segment Assets</b>						
a)	Treasury	27,59,906.16	25,53,010.23	22,85,195.33	27,59,906.16	22,85,195.33	23,43,531.45
b)	Retail Banking	74,58,910.19	70,79,292.84	57,41,201.05	74,58,910.19	57,41,201.05	63,37,177.45
c)	Wholesale Banking	4,33,550.90	4,65,417.38	4,41,850.91	4,33,550.90	4,41,850.91	4,67,275.07
d)	Other Banking Operations	1,208.24	917.66	648.96	1,208.24	648.96	1,075.94
e)	Unallocated	76,236.89	49,147.86	10,184.29	76,236.89	10,184.29	22,720.00
	<b>Total</b>	<b>1,07,29,812.38</b>	<b>1,01,47,815.97</b>	<b>84,79,080.54</b>	<b>1,07,29,812.38</b>	<b>84,79,080.54</b>	<b>91,71,779.91</b>
<b>4</b>	<b>Segment Liabilities</b>						
a)	Treasury	13,47,700.55	14,34,052.79	12,80,104.36	13,47,700.55	12,80,104.36	19,31,984.84
b)	Retail Banking	74,25,398.00	68,22,881.42	56,00,563.01	74,25,398.00	56,00,563.01	56,18,060.49
c)	Wholesale Banking	1,68,323.20	1,66,421.15	1,16,851.66	1,68,323.20	1,16,851.66	87,525.59
d)	Other Banking Operations	-	-	-	-	-	-
e)	Unallocated	58,355.06	57,736.87	9,765.80	58,355.06	9,765.80	14,663.06
	<b>Total</b>	<b>89,99,776.81</b>	<b>84,81,092.23</b>	<b>70,07,284.83</b>	<b>89,99,776.81</b>	<b>70,07,284.83</b>	<b>76,52,233.98</b>
<b>5</b>	<b>Capital Employed</b>						
a)	Treasury	14,12,205.61	11,18,957.44	10,05,090.97	14,12,205.61	10,05,090.97	4,11,546.61
b)	Retail Banking	33,512.19	2,56,411.42	1,40,638.04	33,512.19	1,40,638.04	7,19,116.96
c)	Wholesale Banking	2,65,227.70	2,99,026.23	3,24,999.25	2,65,227.70	3,24,999.25	3,79,749.48
d)	Other Banking Operations	1,208.24	917.66	648.96	1,208.24	648.96	1,075.94
e)	Unallocated	17,881.83	(8,589.01)	418.49	17,881.83	418.49	8,056.94
	<b>Total</b>	<b>17,30,035.57</b>	<b>16,66,723.74</b>	<b>14,71,795.71</b>	<b>17,30,035.57</b>	<b>14,71,795.71</b>	<b>15,19,545.93</b>

**Notes:**

**i) Treasury :**

Includes investments in sovereign securities and trading operations. It also includes the central funding unit.

**ii) Retail banking :**

Includes lending to individuals/small businesses through the branch network and other delivery channels subject to the orientation, nature of product, granularity of the exposure and low value of individual exposure thereof. It also includes liability products, card services, internet banking, mobile banking, ATM services and NRI services. All deposits sourced by branches are classified in retail category.

**iii) Corporate/Wholesale Banking:**

Includes SME/ Corporate relationships not included under Retail Banking.

**iv) Other Banking Business :**

Includes para banking activities like third party product distribution.





Notes:

- 1 The above unaudited financial results for the quarter and Nine months ended December 31, 2020 were approved by the Board of Directors of the Bank at its meeting held on January 21, 2021. These results were subjected to 'Limited Review' by the Statutory Auditors of the Bank. An unqualified review report has been issued by them thereon.
- 2 During the quarter ended December 31, 2020, the Bank has allotted 2,63,23 Equity Shares of Rs.10/- each in respect of stock option exercised aggregating to Rs 52.65 lakhs. Accordingly, share capital increased by Rs. 2.63 lakhs and share premium increased by Rs.50.02 lakhs.
- 3 The Bank has realised Rs. 56,305 lakhs during the Nine month ended December 31, 2020 (Rs 39,819 lakhs Nine month ended December 31, 2019) from sale of Priority Sector Lending Certificates. Out of the aforesaid amount, Rs 15,499 lakhs (Rs 10,586 lakhs during quarter ended December 31, 2019) and Rs 40,806 lakhs (Rs 29,233 lakhs during Nine month ended December 31, 2019) has been recognised in the Profit and Loss Account during the quarter and Nine months ended December 31, 2020 on an equated basis from the quarter in which the sale has occurred and the remaining amount of Rs 15,499 lakhs (quarter ended December 31, 2019 Rs 10,586 lakhs) will be recognised in the Profit and Loss Account over the remaining quarter.
- 4 The RBI Master Circular DBR.No.BP.BC.1/21.06.201/2015-16 dated July 1, 2015 as amended on 'Basel III Capital Regulations' contain guidelines on certain Pillar 3, Leverage Ratio and Liquidity Coverage Ratio disclosure requirements that are to be made along with the publication of financial results. Accordingly, such applicable disclosures have been placed on the website of the Bank which can be accessed at the following link: <http://www.bandhanbank.com>. These disclosures are not subjected to audit / limited review by the Statutory Auditors.
- 5 The outbreak of COVID-19 pandemic across the globe and in India has contributed to a significant decline and volatility in the global and Indian financial markets and slowdown in the economic activities. The RBI on March 27, 2020, April 17, 2020 and May 23, 2020, announced 'COVID-19 Regulatory Package' on asset classification and provisioning. In terms of these RBI guidelines, the lending institutions have been permitted to grant an effective moratorium of six months on payment of all instalments/interest as applicable, falling due between March 1, 2020 and August 31, 2020 ('moratorium period'). As such, in respect of all accounts classified as standard as on February 29, 2020, even if overdue, the moratorium period, wherever granted, shall be excluded by the lending institutions from the number of days past-due for the purpose of asset classification under RBI's Income Recognition and Asset Classification norms.  
  
The Honourable Supreme Court in PIL by Gajendra Sharma Vs Union of India & Anr vide its interim order dated September 3, 2020 has directed Banks that the accounts which were not declared NPA till August 31, 2020 shall not be declared NPA till further orders, pending disposal of the case by Supreme Court. Pursuant to the order, the Bank has not classified any borrowal account which has not been declared as NPA as at August 31, 2020 as per the RBI Prudential norms on Income Recognition, Asset classification, provisioning and other related matters as Non-Performing Asset (NPA) after August 31, 2020.  
  
However, if the Bank had classified borrower accounts as NPA after August 31, 2020, the Bank's proforma Gross NPA ratio would have been 7.12 % (partly on account of partial payment by customers). Further, if the additional standard asset provisions of Rs 3,11,900 lakhs as discussed subsequently, is considered, Net NPA would be 2.36%.  
  
In addition to the provision of Rs 1,74,000 lakhs made upto September 30, 2020, during the current quarter, the Bank has made further provision of Rs. 1,00,000 lakhs against the potential impact of COVID-19 and other relevant market factors based on all the available information at this point in time and provisions that may arise for any borrowal account which has not been declared as NPA as at December 31, 2020 pursuant to the aforementioned Supreme Court direction. The aggregate additional provisions held by the Bank amounts to Rs. 2,74,000 lakhs.  
  
The Bank also carries additional Standard Asset Provision on Emerging Entrepreneurs Business (EEB) portfolio at 0.75% amounting to Rs. 37,900 lakhs. These aforesaid provisions, held by the Bank, aggregate to Rs. 3,11,900 lakhs. These provisions held by the Bank are higher than the minimum requirement as prescribed by RBI.  
  
The extent to which the COVID-19 pandemic will impact the Bank's provision on assets and future results will depend on future developments including the final decision of the Honourable Supreme Court of India in relation to aforesaid matter which is awaited as also, among other things the development related to the spread and severity of the COVID-19 pandemic.
- 6 As at December 31, 2020, the total number of Branches, Banking Units and ATM network stood at 1107, 4090 and 487 respectively.
- 7 Figures of the previous year/quarter have been regrouped / reclassified wherever necessary to conform to current year/period's classification.

Place : Kolkata  
Date : January 21 ,2021

8



For Bandhan Bank Limited

Chandra Shekhar Ghosh  
Managing Director & CEO

**PRESS RELEASE**

**Bandhan Bank Q3FY21 PPop grows 51.4% (YoY) to ₹1,914.1 crore  
Deposit increased by 29.6% (YoY) to ₹71,188.3 crore  
Accelerated additional provision on standard advances amounting to ₹1,000 crore  
taken for COVID-19 to further strengthen the balance sheet**

**Kolkata, January 21, 2021:**

The Board of Directors of Bandhan Bank Ltd., at a meeting held in Kolkata today approved its Financial Results for the Quarter ended December 31, 2020. The accounts have been subjected to review by the statutory auditors of the bank.

**Key Highlights :**

- Deposits grew 29.6% YoY and 7.7% QoQ.
- Loan portfolio (on book + off book+ TLTRO) grew 22.6% YoY
- CASA grew 62.0% YoY
- CASA ratio at 42.9% against 38.2% QoQ.
- Added 17 lakh customers during the quarter with total customer base at 2.25 crore as on December 31, 2020.
- GNPA as on December 31, 2020 at 1.1% against 1.9% as on December 31, 2019 and 1.5% on March 31, 2020.
- Net NPAs as on December 31, 2020 at 0.3% against 0.8% as on December 31, 2019 and 0.6% as on March 31, 2020.
- Capital Adequacy Ratio (CRAR) at 26.2%; Tier I at 21.4% and after taking profits, it stands 29.2%.
- During the quarter the Bank has taken accelerated additional provision on standard advances amounting to ₹1,000 crore. With this provision and additional Standard Assets provision that Bank is carrying in Micro banking portfolio total additional provision in books stands at ₹3,119 crore.

**Highlights for the Quarter ended December 31, 2020:**

- Net Interest Income (NII) for the quarter grew by 34.5% to ₹2,071.7 crore as against ₹1,540.3 crore in the corresponding quarter of the previous year.
- Non-interest income grew by 54.7% to ₹553.3 crore for the quarter ended December 31, 2020 against ₹357.7 crore in the corresponding quarter of the previous year.
- Operating Profit for the quarter increased by 51.4% to ₹1,914.1 crore against ₹1,263.9 crore in the corresponding quarter of the previous year.
- Net Profit for the quarter shrink by 13.5% to ₹632.6 crore against ₹ 731.0 crore in the corresponding quarter of the previous year. In Q3 FY 21, The Bank has taken accelerated additional provision on standard assets amounting to ₹1,000 crore for COVID-19.
- Net Interest Margin (annualised) for the quarter ending December 31, 2020 stood at 8.3% against 7.9% in December 31, 2019.

- Total Advances (on book + off book+TLTRO) grew by 22.6% to ₹80,255.2 crore as on December 31, 2020 against ₹65,456.1 crore as on December 31, 2019 and 4.8% QoQ against ₹76,614.6 crore as on September 30, 2020.
- Total Deposits increased by 29.6% to ₹71,188.3 crore as on December 31, 2020 as compared to ₹54,908.5 crore as on December 31, 2019 and 7.7% QoQ against ₹66,127.7 crore as on September 30, 2020.
- Gross NPAs as on December 31, 2020 is at ₹859.2 crore (1.1%) against ₹1,182.0 crore (1.9%) as on December 31, 2019.
- Net NPAs as on December 31, 2020 stood at ₹201.3 crore (0.3%) against ₹491.4 crore (0.8%) as on December 31, 2019.

**Commenting on the performance, Mr. Chandra Shekhar Ghosh, Managing Director and CEO of Bandhan Bank said:** “This quarter showed robust performance operationally backed by higher growth, lower cost of funds and aided non-interest income and strong retail deposits & CASA. During the quarter, we have further strengthened the balance sheet by taking accelerated additional provision on standard advances amounting to ₹1,000 crore taken for COVID-19. With Q4 historically been the best for us every financial year, we now look forward to similar performance in last quarter for this financial year as well.”

Banking outlets as on December 31, 2020, stood at 5,197. The network consists of 1,107 branches, 4,090 banking units as against 1,009 branches and 3,279 banking units as on December 31, 2019. Total number of ATMs stood at 487 as on December 31, 2020 against 485 as on December 31, 2019. During the quarter, the number of employees of the bank has gone up from 45,549 to 47,260.

#### **Highlights for the Quarter ended December 31, 2020:**

Particulars (in ₹ crore)	Quarter				
	Q3 FY21	Q2 FY21	QoQ%	Q3 FY20	YoY%
Net Interest Income	2,071.7	1,923.1	7.7%	1,540.3	34.5%
Non-Interest Income	553.3	381.8	44.9%	357.7	54.7%
<b>Total Income</b>	<b>2,625.0</b>	<b>2,304.9</b>	13.9%	<b>1,898.0</b>	<b>38.3%</b>
Opex	710.9	677.4	5.0%	634.1	12.1%
<b>Operating Profit</b>	<b>1,914.1</b>	<b>1,627.5</b>	17.6%	<b>1,263.9</b>	<b>51.4%</b>
Provision (Other than Taxes)	68.7	94.5	-27.3%	294.9	-76.7%
COVID 19 Provision	1,000.0	300.0	233.3%	-	-
PBT	845.4	1,233.0	-31.4%	969.0	-12.8%
<b>PAT</b>	<b>632.6</b>	<b>920.0</b>	-31.2%	<b>731.0</b>	<b>-13.5%</b>



**Key Ratios Highlights:**

Particulars	Quarter		
	Q3 FY21	Q2 FY21	Q3 FY20
CASA to Total Deposit	42.9%	38.2%	34.3%
Net Interest Margin (Annualised)	8.3%	8.0%	7.9%
Cost to Income Ratio	27.1%	29.4%	33.4%
Return on Average Assets (Annualised)	2.4%	3.6%	3.5%
Return on Average Equity (Annualised)	14.6%	22.5%	20.0%
Return on Average Assets (If no COVID 19)	5.2%	4.4%	3.5%
Return on Average Equity Assets (If no COVID 19)	31.6%	27.9%	20.0%
Capital Adequacy Ratio (CAR)	26.2%	25.7%	24.7%
Gross NPA (%)	1.1%	1.2%	1.9%
Net NPA (%)	0.3%	0.4%	0.8%

**About Bandhan Bank**

Bandhan started in 2001 as a not-for-profit enterprise that stood for financial inclusion and women empowerment through sustainable livelihood creation. It turned into an NBFC a few years later but the core objective remained financial inclusion. When Bandhan Bank started operations on August 23, 2015, it was the first instance of a microfinance entity transforming into a universal bank in India. On the day of launch itself, Bandhan Bank started with 2,523 banking outlets. Bandhan Bank is driven by a constant desire to serve better. It offers world-class banking products and services to urban, semi-urban and rural customers alike. In the last few years of operations, Bandhan Bank has spread its presence to 34 of the 36 states and union territories in India with 5,197 banking outlets serving 2.25 crore customers, as on December 31, 2020. With its experienced management, diversified team and well entrenched distribution, Bandhan Bank is well poised to meet the aspirations of its customers and stakeholders.

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**Investor  
Presentation  
Q3 FY2020-21**

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**January 2021**



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# Key Highlights



**Bandhan**  
Bank

# Key Highlights

## Bandhan Bank - Overview

- Loan portfolio (on book + off book) for Q3 FY 20-21 grew 22.6% Y-o-Y
- Deposits grew by 29.7% Y-o-Y in Q3 FY 20-21; Retail Deposit to Total Deposit at 81%
- Gross NPA is at 1.1% & Net NPA is at 0.3%
- Added 1.66 million Customer during the quarter with total customer base reaching to 22.48 million (EEB- 17.13 million, Non EEB – 5.35 million)
- During the quarter, the Bank has made further provision of ₹ 10 billion on standard advances against the potential impact of COVID-19 taking the aggregate additional provision held by the bank to ₹ 31.2 bn

## Snapshot of operations Q2 FY 2020-21

Total Deposits	₹ 711.9 bn
Total Loans and advances	₹ 802.6 bn <sup>1</sup>
Net Interest Margin (NIM)	8.3%*
CASA Ratio	42.9%
ROAA (%)	2.4%*
ROAE (%)	14.6%*



34  
States & UTs




548  
Cities



1,107  
Branches



487  
ATMs



4,090  
Banking Units



47,260  
Employees



22.48mn  
Customers



59.6%  
EEB\*\* Group  
based loans

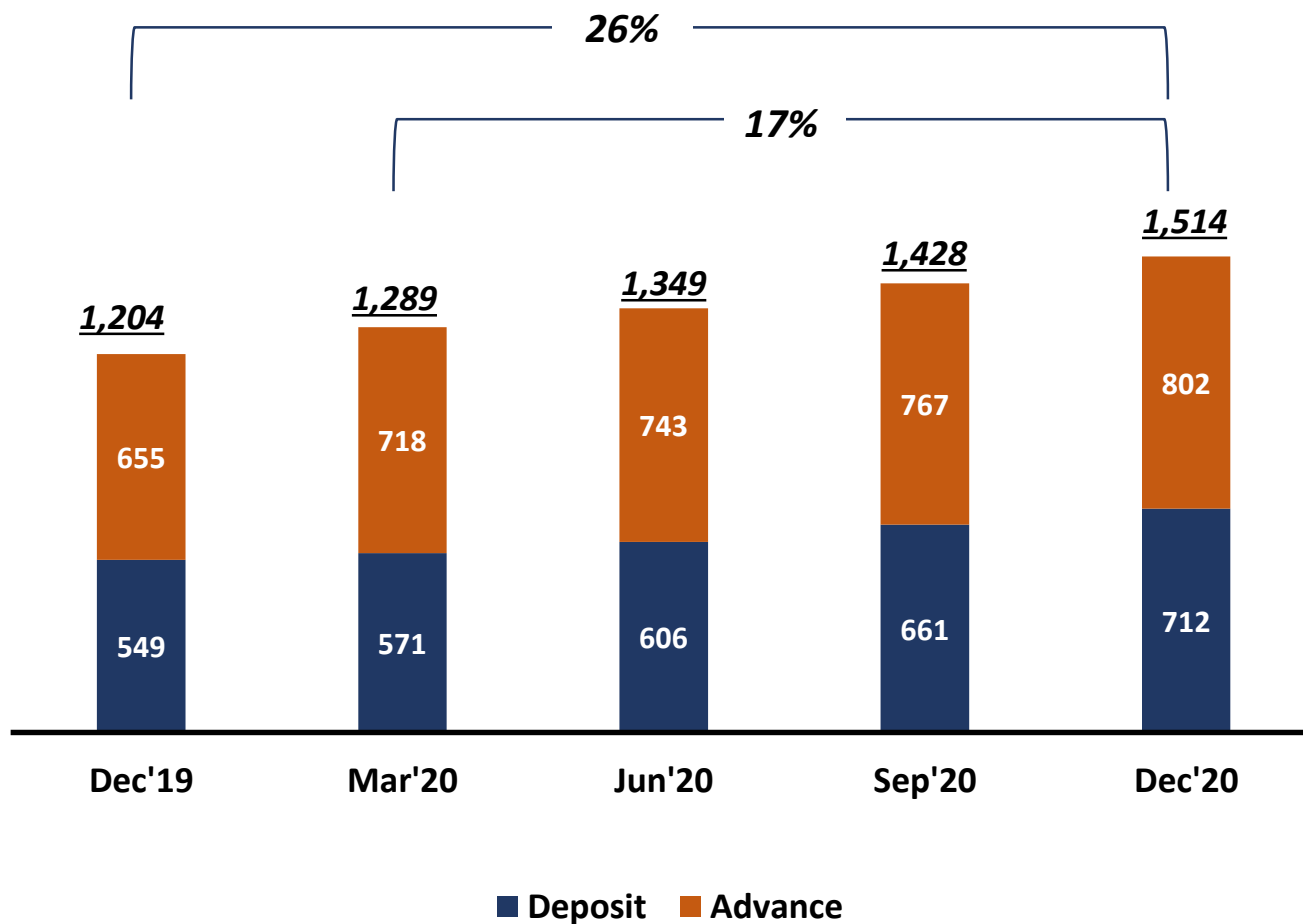
1. On book + Off Book (including TLTRO ₹ 5 bn)

\*Annualised

\*\*Emerging Entrepreneurs Business (Erstwhile Miro Banking Unit)

# Steady growth in overall Bank's business

All values are in ₹ Billions



## Industry growth

YTD	YoY
1.7%	6.1%
6.7%	11.3%

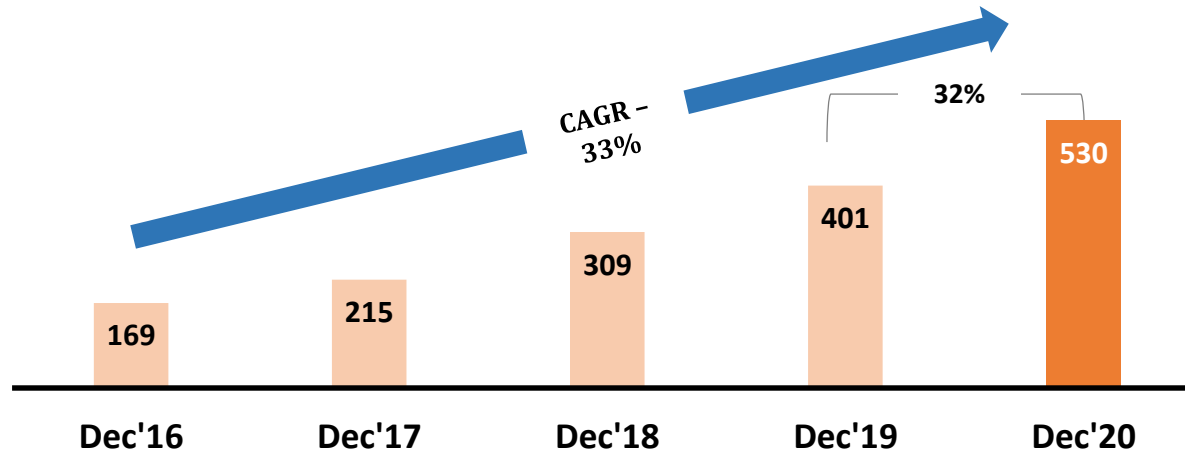
## Bandhan Growth

YTD	YoY
11.7%	22.6%
24.7%	29.6%

# Healthy growth in EEB portfolio with increased focus on Individual Loans

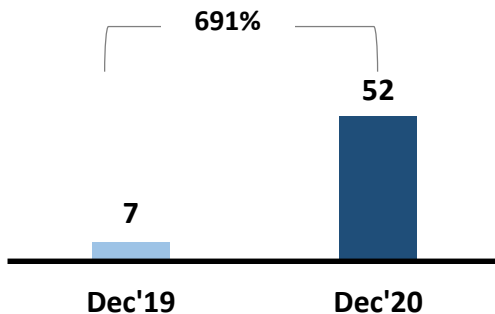
Portfolio values are in ₹ Billions

## EEB Portfolio Movement

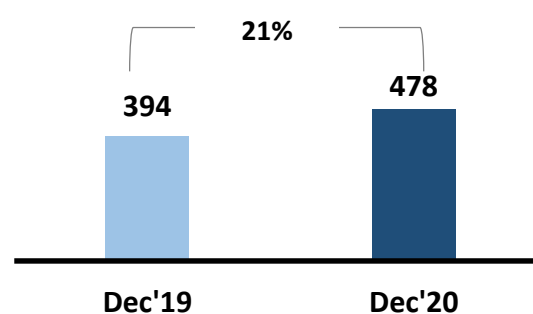


## EEB Individual vs. EEB Group Comparison

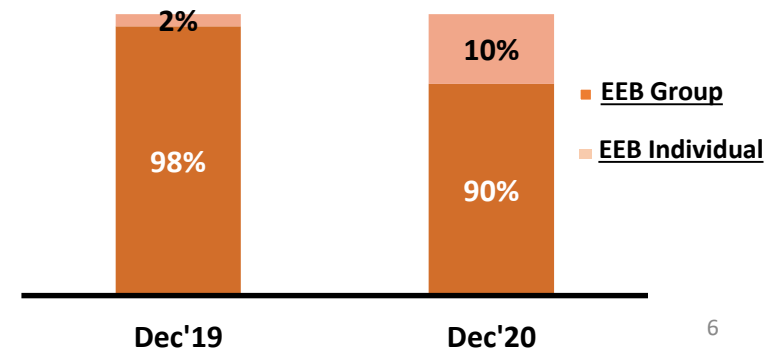
### EEB Individual Y-o-Y Growth



### EEB Group Y-o-Y Growth

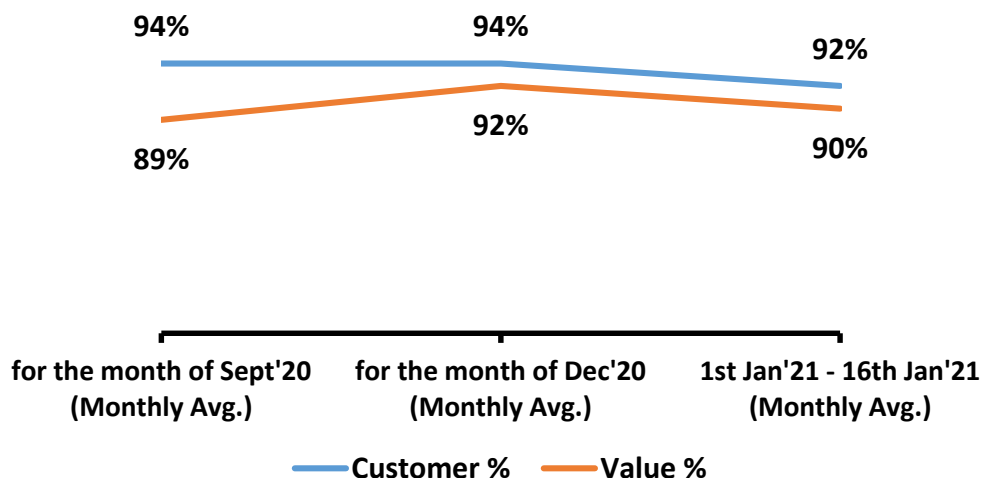


### Share of Group & Individual in EEB



# Steady Collection Efficiency

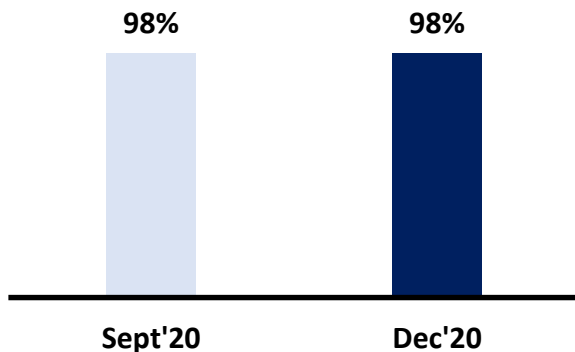
## EEB Collection Efficiency (Excluding arrears)



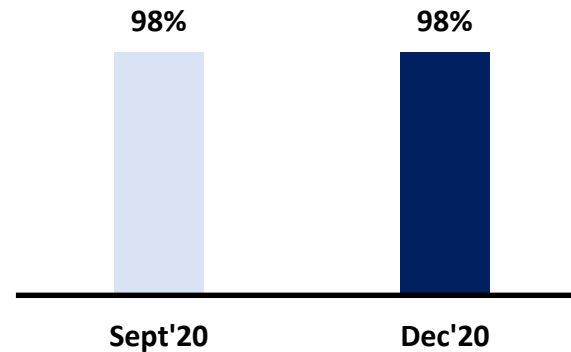
## EEB Collection Efficiency [Value%] of top states

States	Dec'20	1st - 16th Jan'20
West Bengal	90%	89%
Assam	88%	78%
Rest of India	94%	94%
<b>Total</b>	<b>92%</b>	<b>90%</b>

## Commercial Banking Collection Efficiency



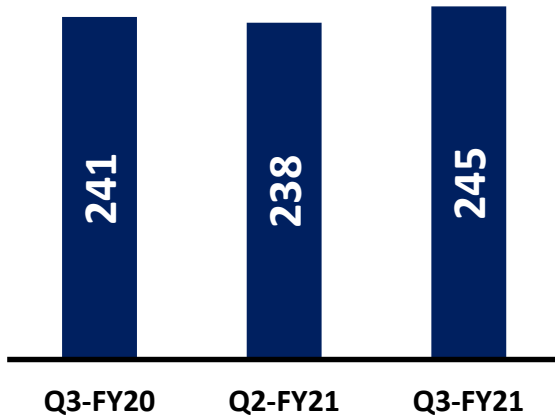
## Affordable Housing Collection Efficiency





# Strong CASA growth backed by new customer acquisition and higher engagement with existing customer

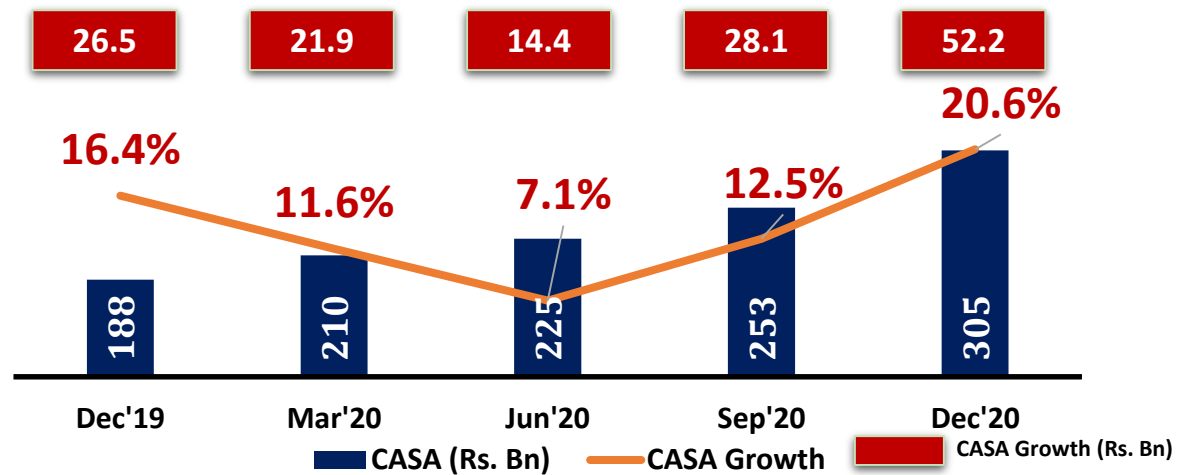
**New CASA Account Sourcing\***  
**(in '000')**



*New CASA account opening crossed pre-Covid Levels*

\*CASA sourcing are for Non EEB Customers

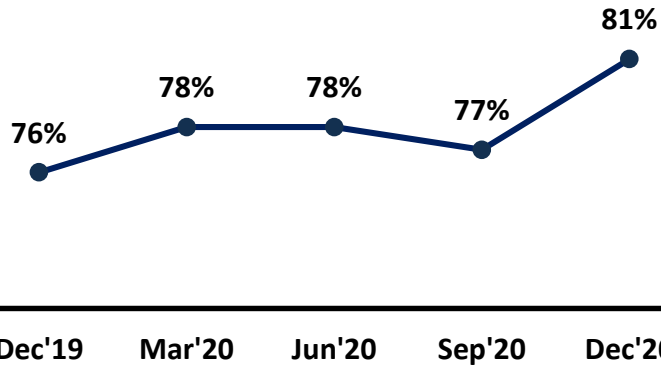
**CASA Balances (INR Bn.)**



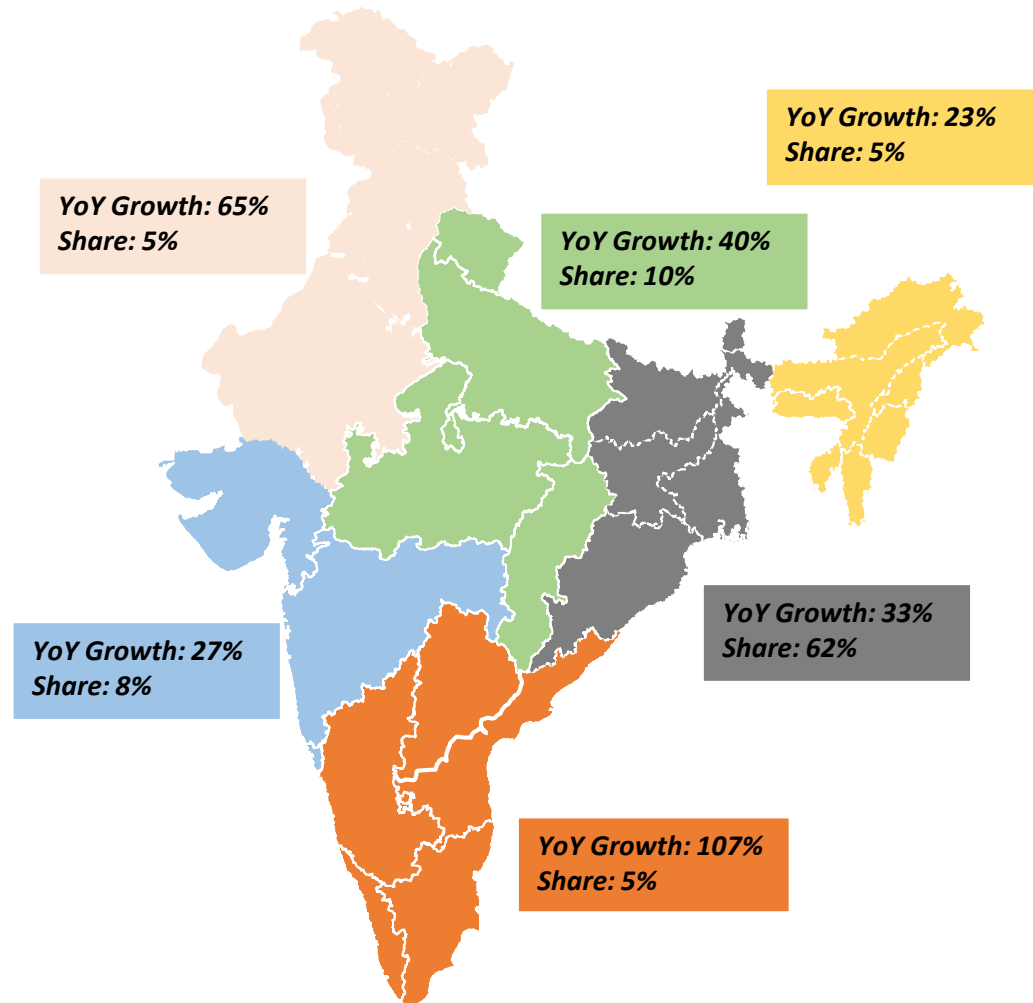
*Highest ever CASA growth in value and % in recent quarters*

# Strong growth observed in retail deposit book across all regions in Q3FY21

## Retail Share %



## Retail Deposit Growth



Geo-Region	Share of Bank Branch %	Share of Retail Deposit %
East & N-East	64%	67%
Central	13%	10%
West	9%	8%
North	7%	5%
South	6%	5%

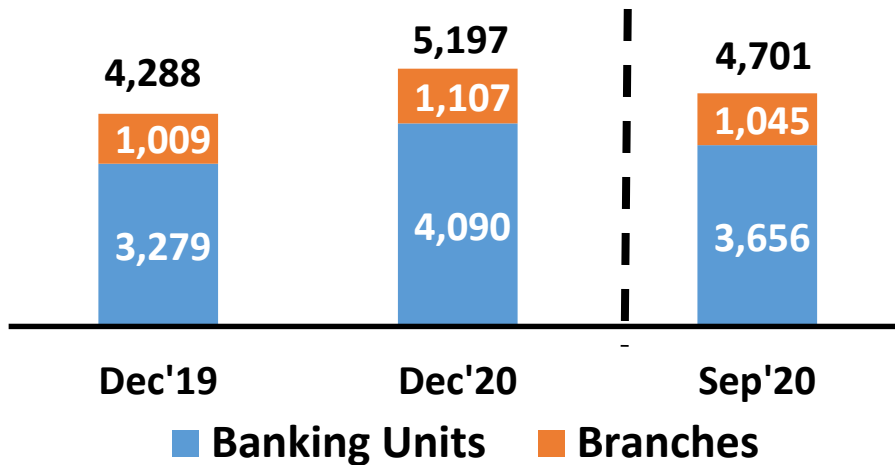
# Business & Financial Overview



**Bandhan**  
Bank

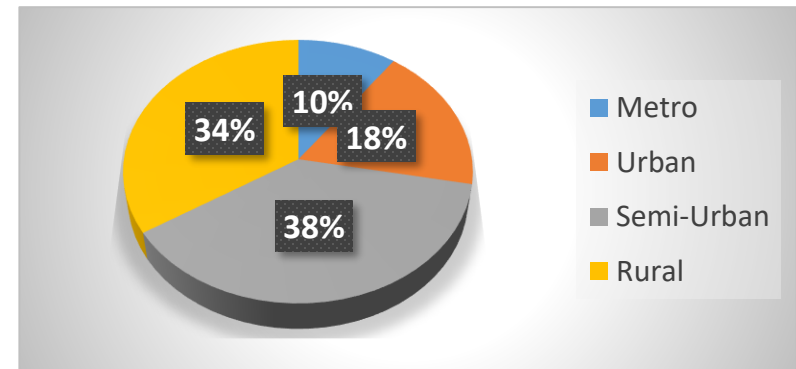
# Geographical Distribution

## Banking Outlets



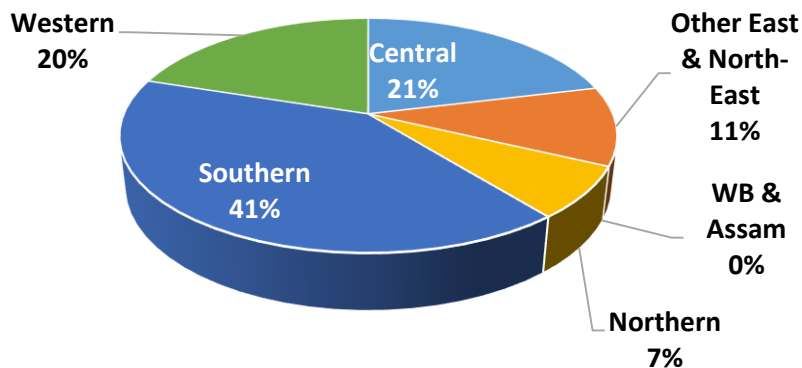
*Focus on serving the rural & underbanked population*

Banking Outlets as on 31<sup>st</sup> Dec 2020\*

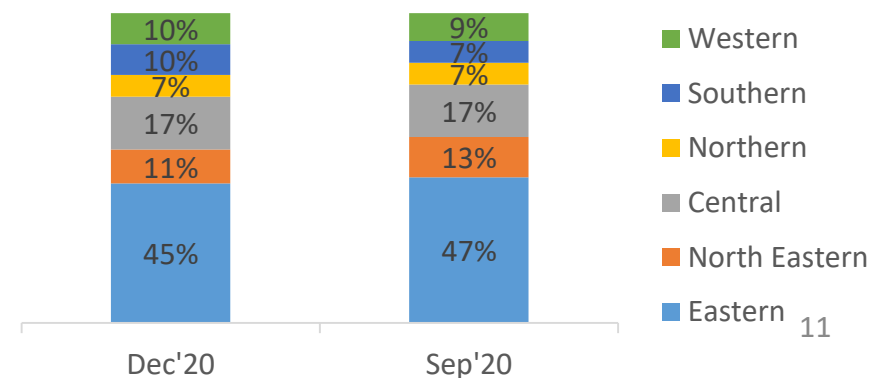


\*Basis original classification at the time of opening

## New BUs expansion focussing outside WB& Assam in Q3FY21

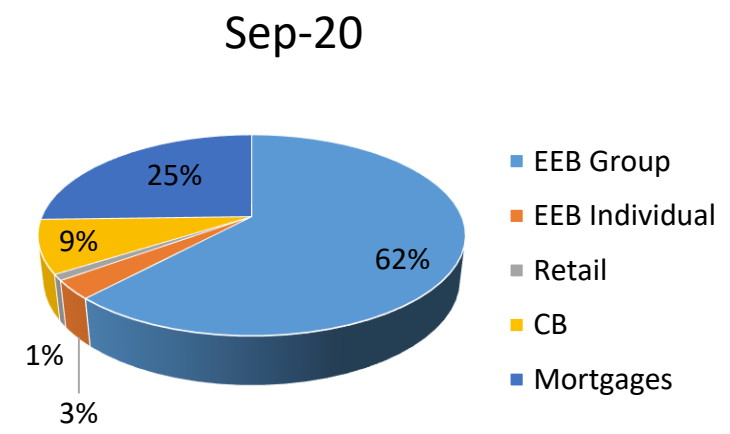
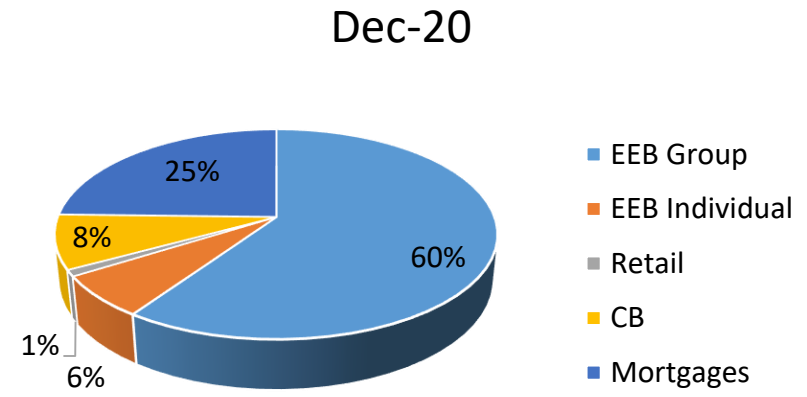
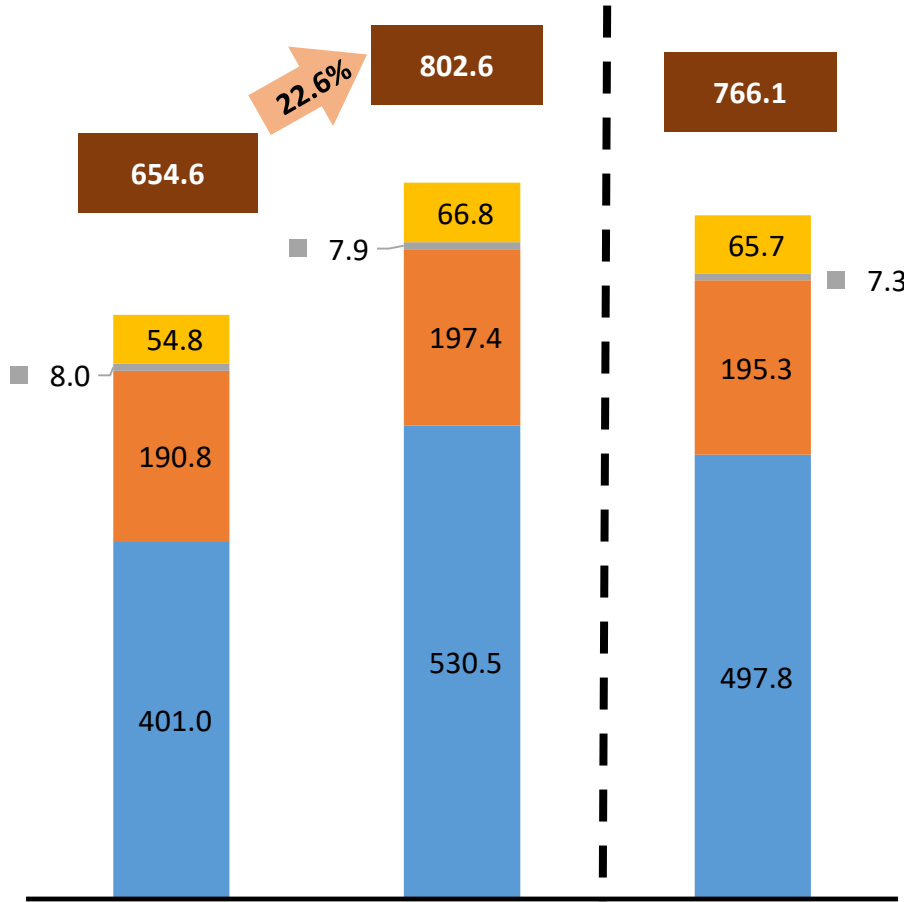


*Diversifying presence with non-east increasing over 50% now*



# Asset Book Mix

## Total Advances (₹ in Billion)

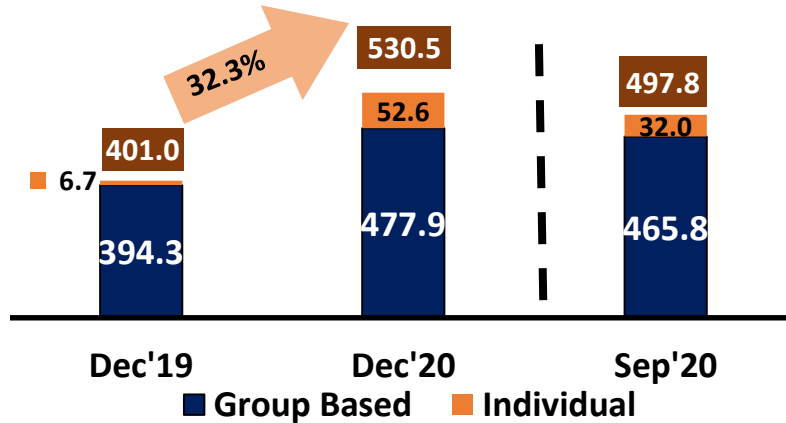


Share of EEB Individual loans more than doubled to 6.5% during this quarter

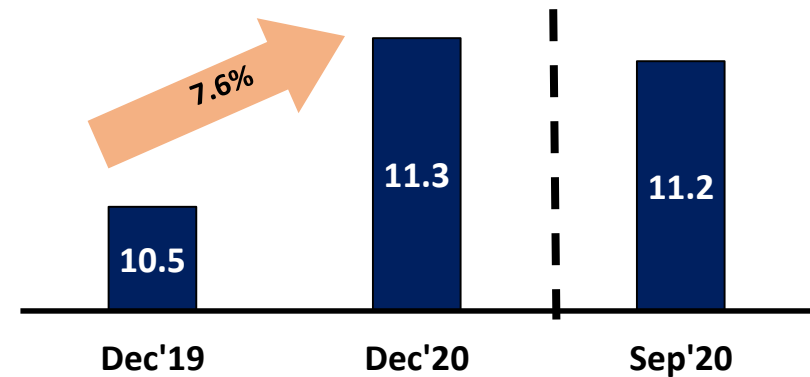
- EEB
- Mortgages
- Retail
- Commercial Banking

# Emerging Entrepreneurs Business

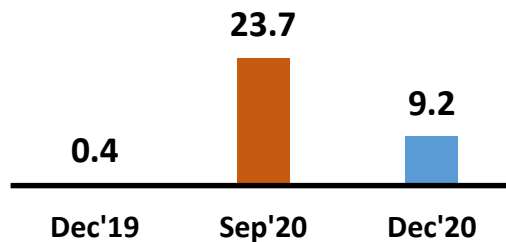
## Emerging Entrepreneurs Asset Growth (₹ in Billion)



## Number of Active Borrowers (Mn)



## Top-up Loan Disbursement (₹ in Billion)



## EEB Loan Disbursement (₹ in Billion)

### Growth Comparison

Q-o-Q

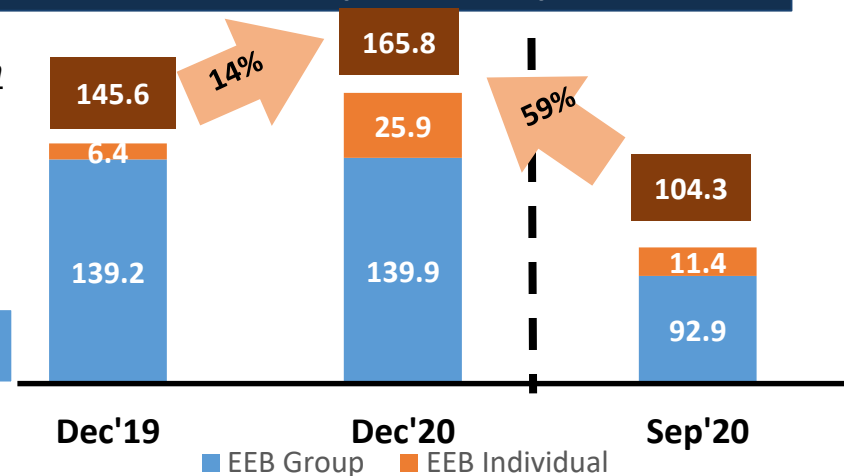
125%

51%

YoY

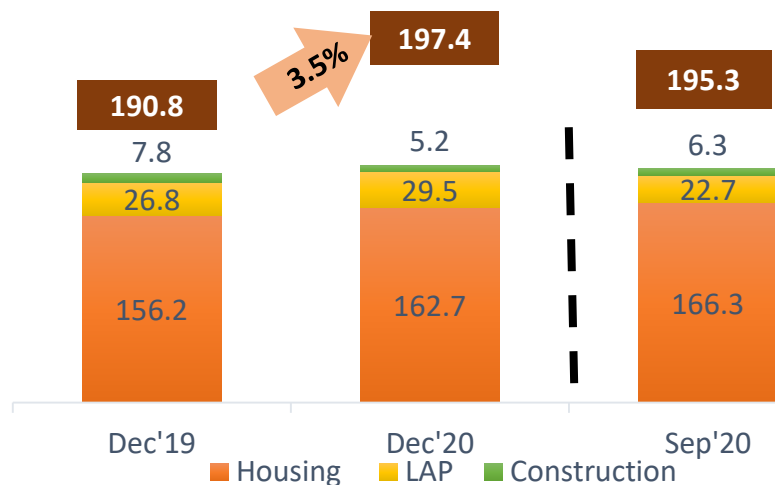
305%

0.5%



# Housing Finance

## Housing Asset Bifurcation (₹ in Billion)



## Housing Fin Growth Excluding Construction Fin

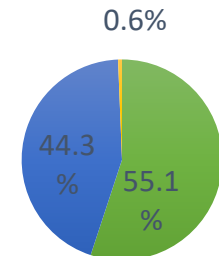
Housing Excluding Construction Fin  
Q-o-Q YoY

6.2%

5%

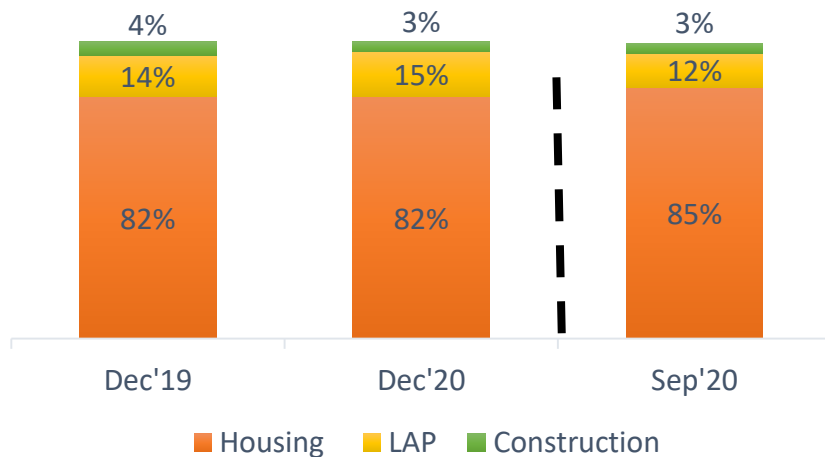
In 2020, CLSS Subsidy of ₹ 2.68 bn reduces book growth in spite of robust disbursements

## Customers

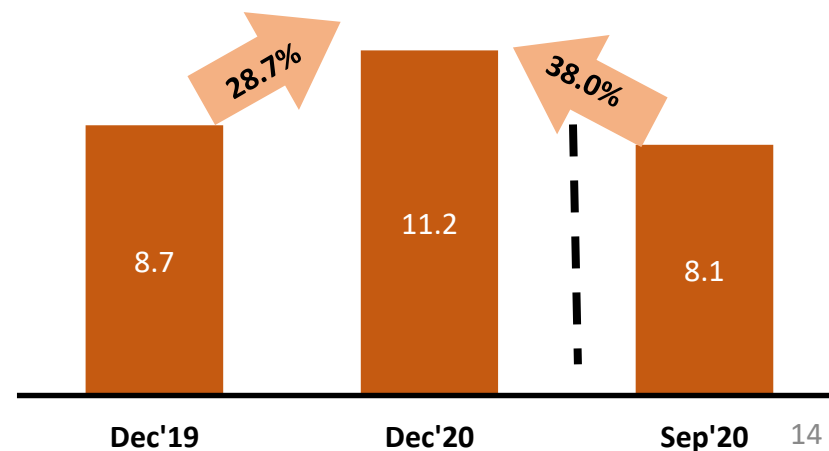


- Salaried
- Self Employed
- Professionals

## Housing Asset Segment wise (in %)

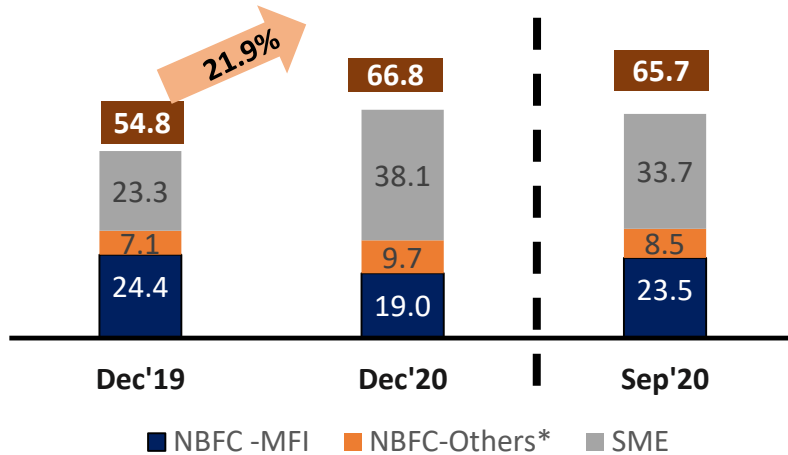


## Housing Asset Disbursements (₹ in Billion)

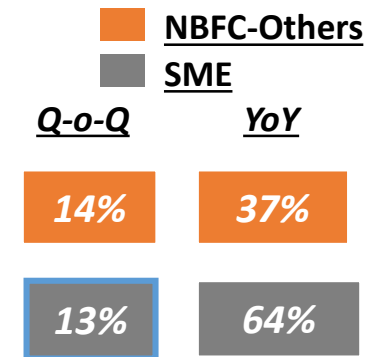


# Commercial Banking (CB) & Retail Assets

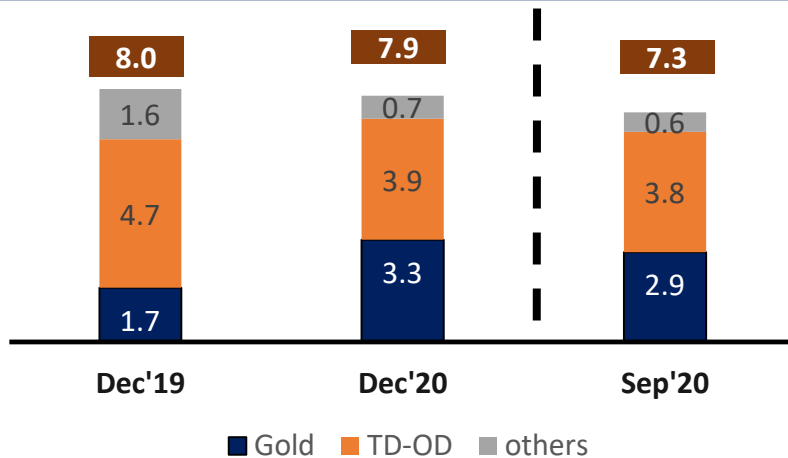
## Product wise CB Assets (₹ in Billion)



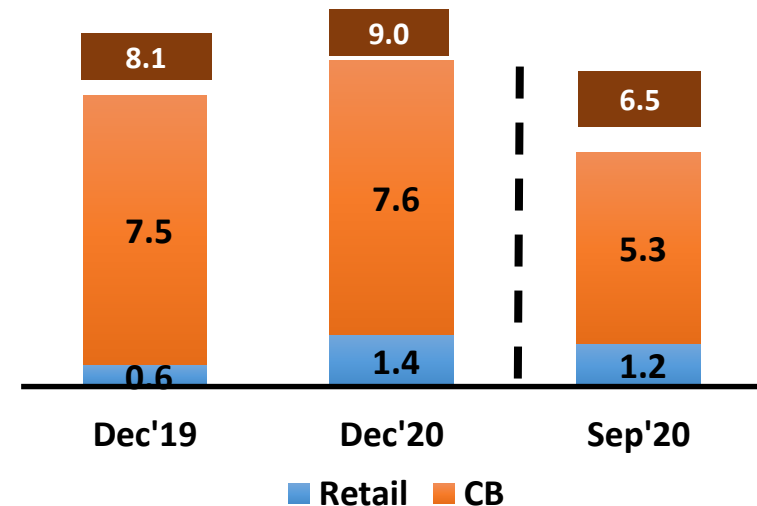
## SME & NBFC Others Growth



## Product wise Retail Assets (₹ in Billion)



## CB & Retail Disbursements# – (₹ in Billion)



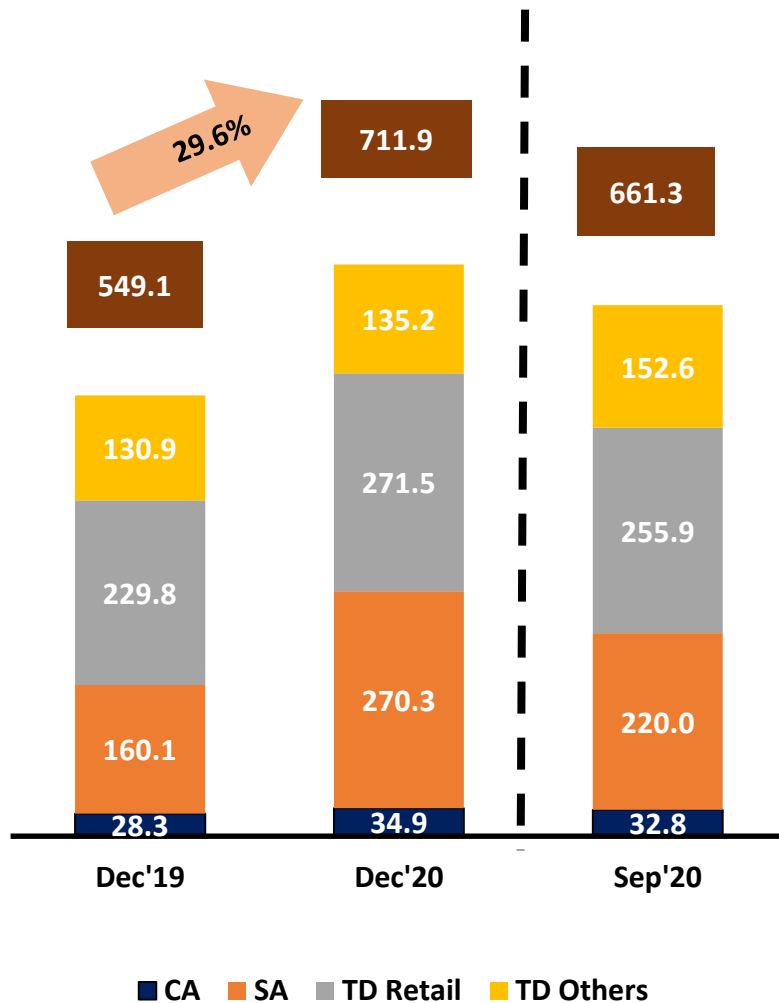
\*Includes ILF&S exposure of ₹ 3.85 billion which is fully provided

# Term Loan disbursements Only

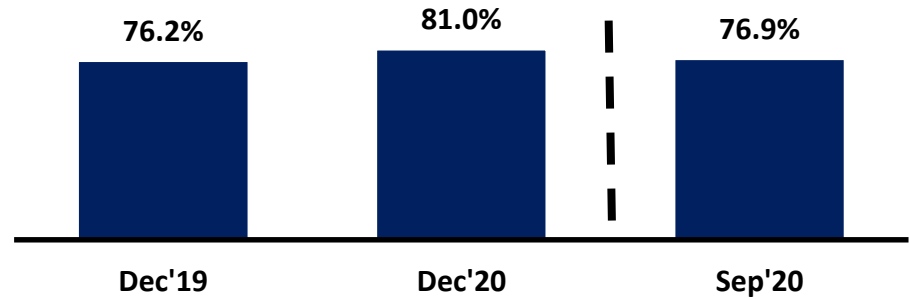


# Liabilities Profile

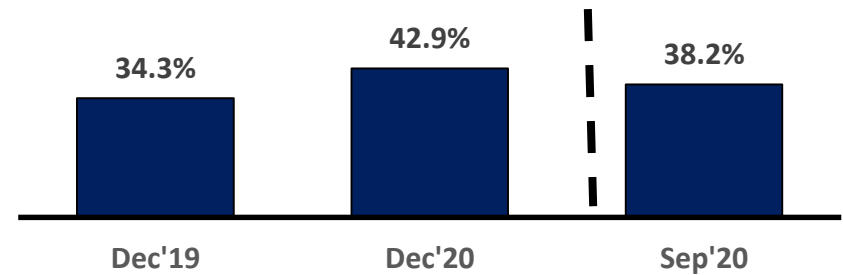
## Deposits Growth (₹ in Billion)



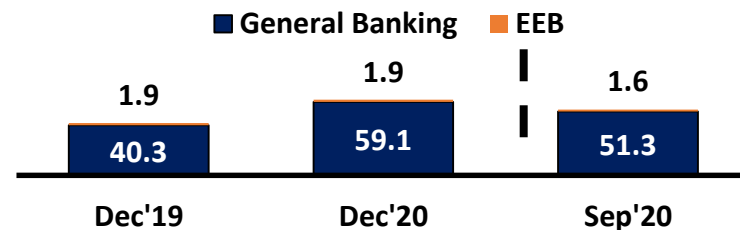
## Retail to Total Deposits (%)



## CASA (%)



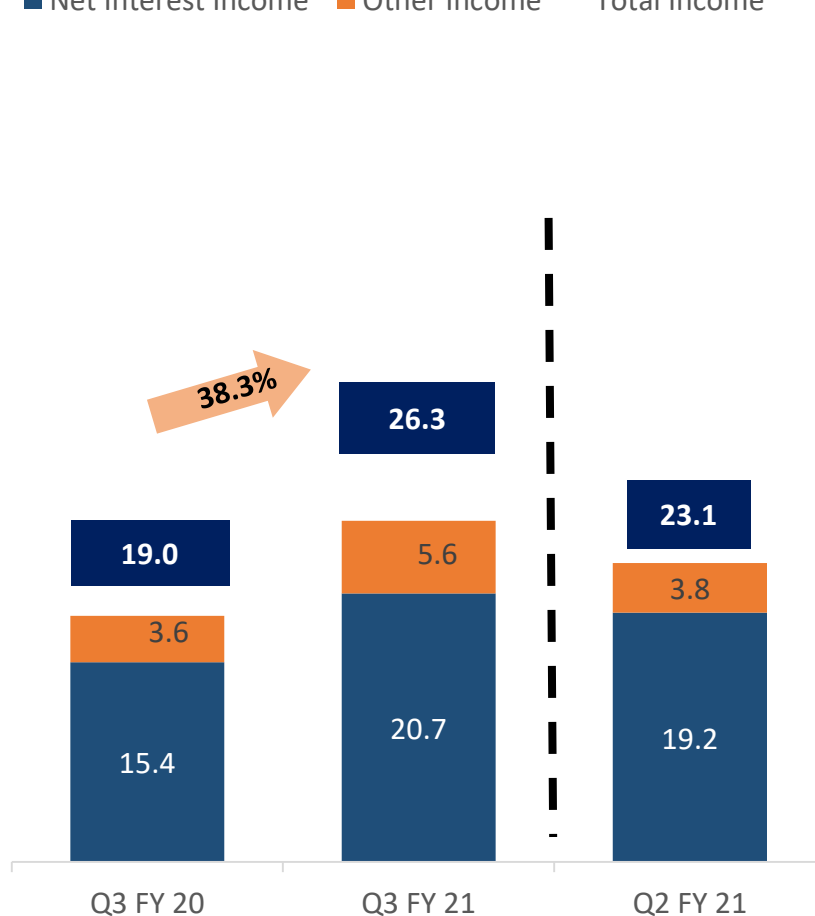
## Average SA Balance Per Customer (₹ in 000')



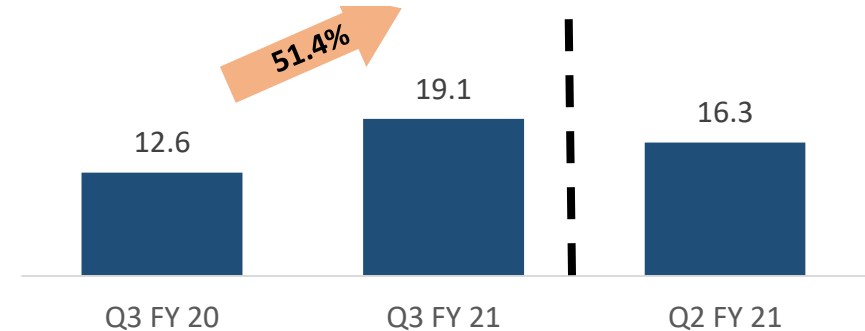
# Financial Performance

## Total income (₹ in Billion)

■ Net Interest Income ■ Other Income Total Income

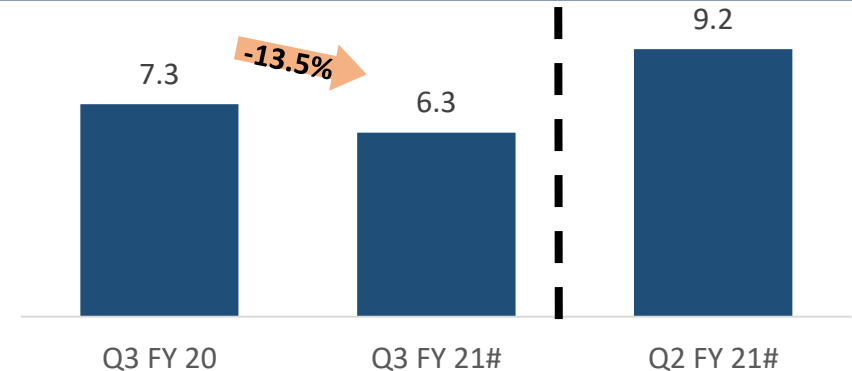


## Operating Profit (₹ in Billion)



Strong Operating Profit growth on account of higher NIMs & Non-interest income

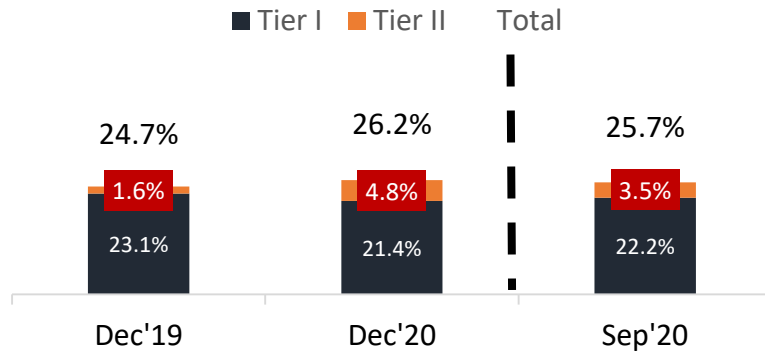
## PAT (₹ in Billion)



# PAT for Q3 FY21 is after taking accelerated additional COVID 19 related provision on standard advances of ₹ 10 bn and in Q2FY21 amounting to ₹3 bn

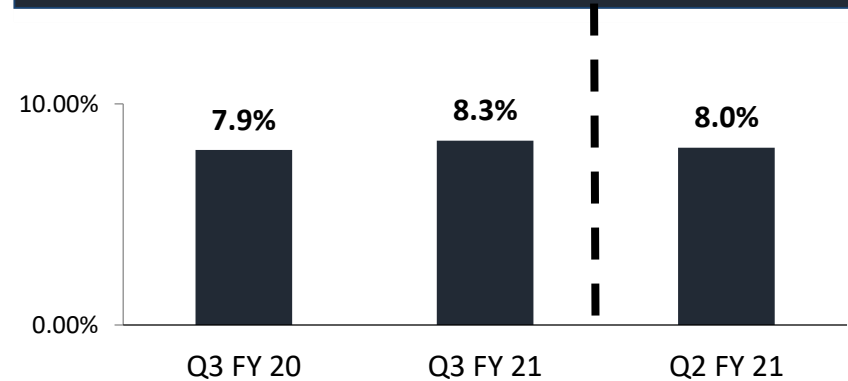
# Financial Performance

## Capital Adequacy Ratio (CRAR)

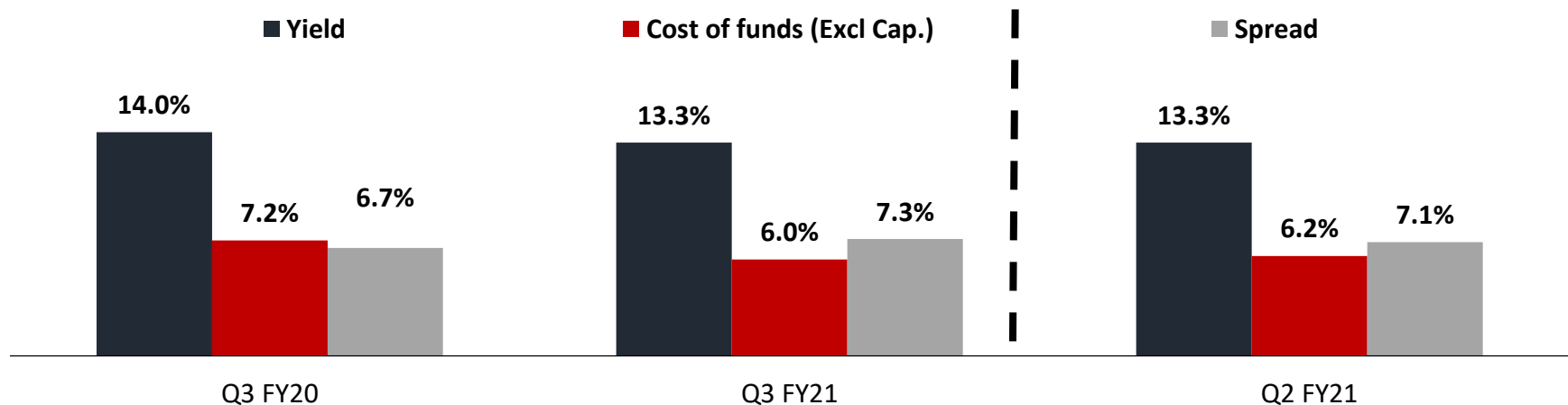


CRAR for Dec'20 after considering 9M FY21 Profits is 29.2%

## NIM (Annualized)

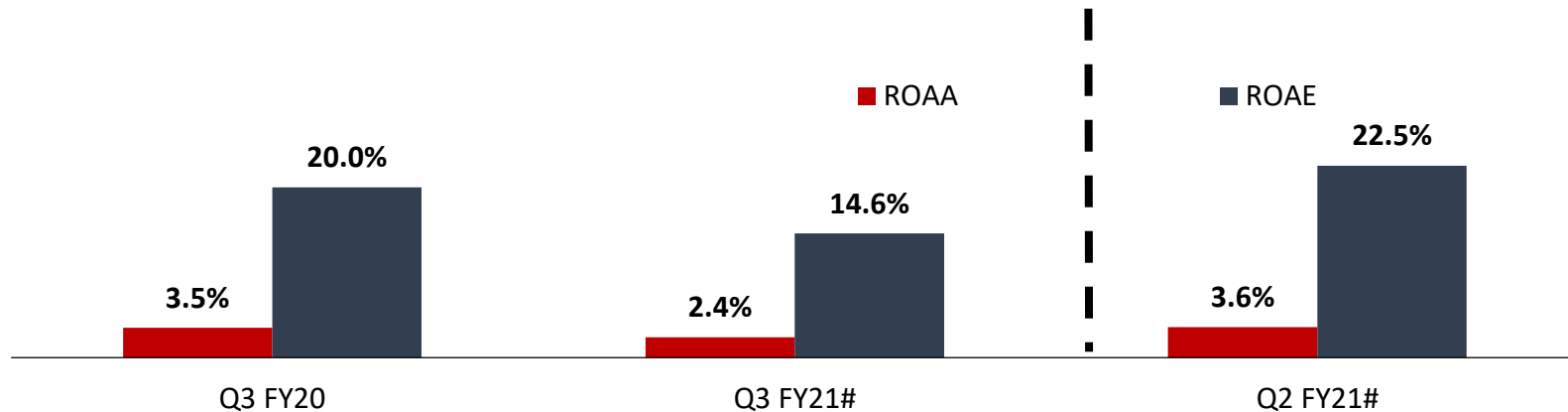


## Spread (Annualized)

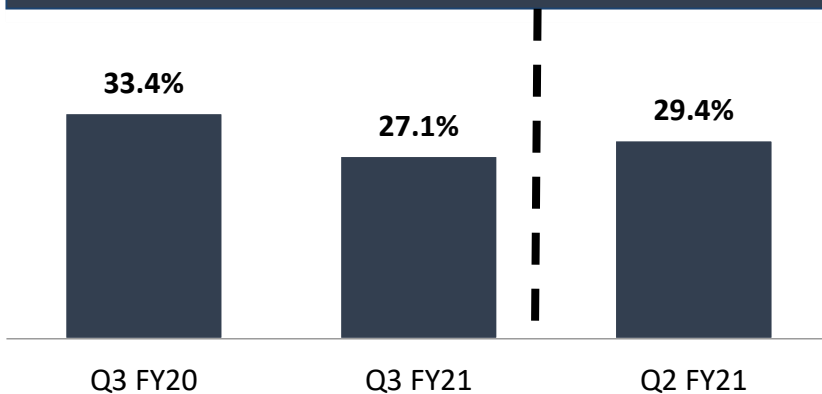


# Financial Performance

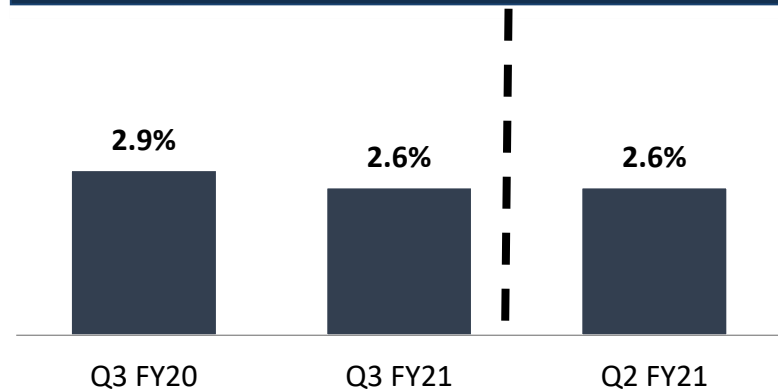
## ROAA & ROAE (Annualized)#



## Cost to Income Ratio



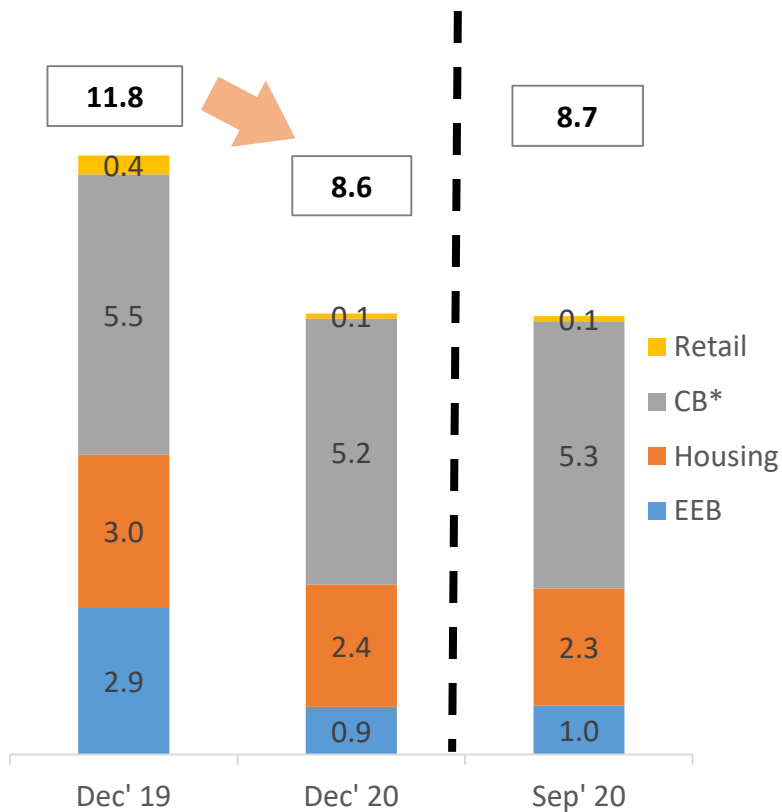
## Operating expenses to Average Assets (Annualized)



# ROAA & ROAE for Q3 FY21 is after taking accelerated additional COVID 19 related provision on standard advances of ₹ 10 bn and in Q2FY21 amounting to ₹3 bn

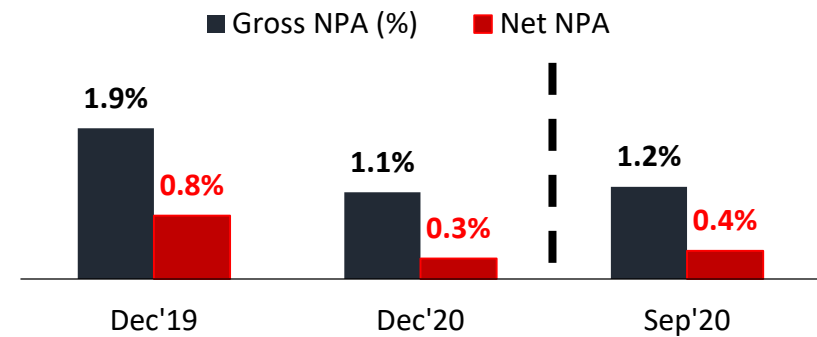
# Financial Performance

## Segmental GNPA movement - (₹ in Billion)

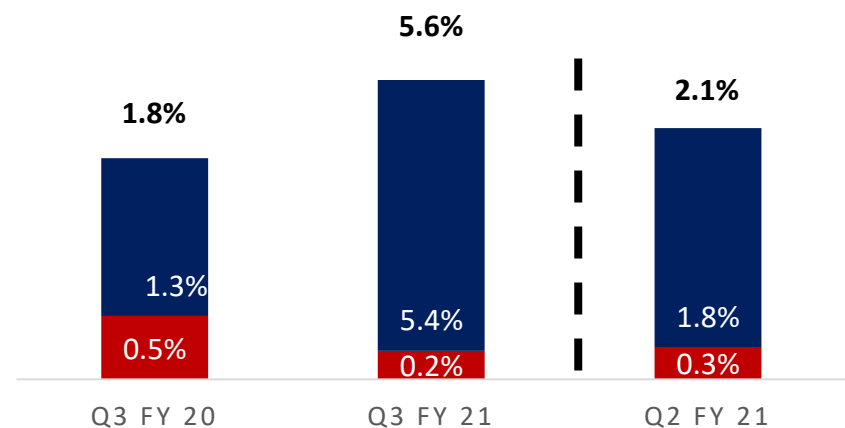


\*Others includes ₹ 3.85 bn of IL&FS

## Gross NPA and Net NPA



## Credit Cost (Annualized)



■ Credit Cost - NPA ■ Credit Cost - Standard

# Profit & Loss Statement (IN ₹ Bn)

Particulars	Q3 FY 21	Q2 FY 21	QoQ%	Q3 FY 20	YoY%	FY 20
Interest Income	33.08	31.98	3.44%	27.18	21.71%	108.86
Interest expenses	12.36	12.75	-3.06%	11.77	5.01%	45.62
<b>Net Int. Income (NII)</b>	<b>20.72</b>	<b>19.23</b>	<b>7.75%</b>	<b>15.41</b>	<b>34.46%</b>	<b>63.24</b>
Non Interest Income	5.53	3.82	44.76%	3.58	54.47%	15.49
<b>Total Income</b>	<b>26.25</b>	<b>23.05</b>	<b>13.88%</b>	<b>18.99</b>	<b>38.23%</b>	<b>78.73</b>
Operating Expenses	7.11	6.77	5.02%	6.34	12.15%	24.27
<b>Operating Profit</b>	<b>19.14</b>	<b>16.28</b>	<b>17.57%</b>	<b>12.65</b>	<b>51.30%</b>	<b>54.46</b>
<b>Provision (Std. + NPA)</b>	<b>0.69</b>	<b>0.95</b>	<b>-27.37%</b>	<b>2.94</b>	<b>-76.53%</b>	<b>7.03</b>
<b>COVID 19 Provision</b>	<b>10.00</b>	<b>3.00</b>	<b>233.33%</b>	<b>-</b>	<b>-</b>	<b>6.90</b>
<b>Profit before tax</b>	<b>8.45</b>	<b>12.33</b>	<b>-31.47%</b>	<b>9.71</b>	<b>-12.98%</b>	<b>40.53</b>
Tax	2.12	3.13	-32.27%	2.40	-11.67%	10.29
<b>Profit after tax</b>	<b>6.33</b>	<b>9.20</b>	<b>-31.20%</b>	<b>7.31</b>	<b>-13.41%</b>	<b>30.24</b>

# Balance Sheet (IN ₹Billion)

Particulars	As at	As at	% Change
	31st Dec. 2020	31 <sup>st</sup> Mar 2020	
<b>Capital &amp; Liabilities</b>			
Capital	16.10	16.10	0.00%
Reserves & Surplus	156.90	135.85	15.50%
<b>Shareholder Funds</b>	<b>173.00</b>	<b>151.95</b>	<b>13.85%</b>
Deposits	711.88	570.82	24.71%
Borrowings	126.67	163.79	-22.66%
Other liabilities and provisions	61.43	30.62	100.62%
<b>Total</b>	<b>1,072.98</b>	<b>917.18</b>	<b>16.99%</b>
<b>Assets</b>			
Cash and balances with Reserve Bank of India	42.73	63.45	-32.66%
Balance with Banks and Money at call and short notice	16.54	20.08	-17.63%
Investments	224.09	153.52	45.97%
Advances	767.75	666.30	15.23%
Fixed Assets	4.45	3.69	20.60%
Other Assets	17.42	10.14	71.79%
<b>Total</b>	<b>1,072.98</b>	<b>917.18</b>	<b>16.99%</b>

# Credit Rating

Rating of Bank's Financial Securities			
Instrument	Rating	Rating Agency	Amount (₹ in Billion)
Subordinated Tier II Non - Convertible Debenture	CARE AA-; Stable	CARE Ratings	1.60
	[ICRA]AA; Stable	ICRA	
Non-Convertible Debenture #	[ICRA] AA; Stable	ICRA	50.75**
	CRISIL AA/Stable	CRISIL	
Term Loans From Bank	ICRA]AA Stable	ICRA	0.80
Certificate of Deposit	CRISIL A1+	CRISIL	60.00*
	[ICRA] A1+	ICRA	
Fixed Deposit Program #	CRISIL FAAA/Stable	CRISIL	1.60
Subordinated Debt #	CRISIL AA/Stable	CRISIL	0.35

\*Rating of ICRA is for ₹ 30 bn only

\*\*Rating of ICRA is for ₹ 2.26 bn only

#erstwhile GRUH Finance Limited transferred to Bandhan Bank Ltd.



# Our Board & Management



**Bandhan**  
Bank

# Experienced and professional team...

## Management Team



**Chandra Shekhar Ghosh**  
**MD & CEO**

- Founder of BFSL, has 27 years of experience in the field of microfinance and development
- Awarded 'Entrepreneur of the Year' by Forbes and ET in 2014



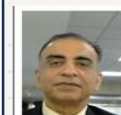
**Sudhin Choksey**  
**Head, Housing Finance**

- 41+ years experience in financial industry.
- Previously served as Managing Director at GRUH Finance Limited.



**Deepankar Bose**  
**Head, Corporate Centre**

- 36+ years experience in banking industry
- Previously served as Chief General Manager and Head Of Wealth Management business, at SBI



**Sanjeev Naryani**  
**Head, Business**

- 32+ years of experience in banking Industry
- Previously worked as Chief General Manager and Head of Real Estate and Housing Business Unit at SBI



**Sunil Samdani**  
**Chief Financial Officer**

- 20+ years of experience in financial industry
- Previously served as Head of Business Analytics and Strategy at Development Credit Bank and as CFO at Karvy



**Santanu Banerjee**  
**Head, HR**

- 27+ years of experience in the field of banking and finance
- Previously worked as Head of HR Business Relationship at Axis bank



**Indranil Banerjee**  
**Company Secretary**

- 20+ years experience in financial industry
- Previously served as Company Secretary at Energy Development Company



**Biswajit Das**  
**Chief Risk Officer**

- 28 years of experience in banking industry
- Previously served as Head-RBS and regulatory reporting at ICICI Bank



**Siddhartha Sanyal**  
**Chief Economist and Head Research**

- 20+ years of experience in the field of Macro Economic
- Previously served as Director and Chief India Economist at Barclays Bank PLC.



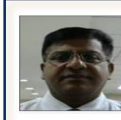
**Nand Kumar Singh**  
**Head, Banking Operations and Customer Services**

- 27+ years experience in banking industry
- Previously served as Retail Banking Head, Patna Circle, at Axis Bank



**Kumar Ashish**  
**Head, Emerging Entrepreneurs Business**

- 26+ years experience in the field of Banking and Finance.
- Previously served as North Zone Head of ICICI Bank and as Group Director at Airtel Money.



**Srinivasan Balachander**  
**Chief Compliance Officer**

- 20+ years experience in banking industry.
- Previously served as Chief Compliance Officer at Axis Bank Ltd.



**Ronti Kar**  
**Chief Information Officer**

- 27+ years of experience in IT Sector.
- Previously served as Project Manager at Cognizant Technology Solution



**Rahul Dhanesh Parikh**  
**Chief Marketing & Digital Officer**

- 20+ years experience in Financial Industry.
- Previously served as Chief Executive Officer at Bajaj Capital Ltd.



**Arvind Kanagasabai**  
**Head, Treasury**

- 30+ years of experience at a PSU Bank
- Previously served as CFO at SBI DFHI Limited, Mumbai

# ... backed by a strong independent Board

## Board of Directors



**Dr. Anup Kumar Sinha**

***Non-executive Chairman***

- Economist with Ph.D from University of Southern California
- Served as Professor of Economics at IIM Calcutta for 25 years



**Bhaskar Sen**

***Director***

- Retired as Chairman & MD of United Bank of India
- Previously, Executive Director of Dena Bank
- Having significant experience in Banking.



**Sisir Kumar Chakrabarti**

***Director***

- Previously, Deputy Managing Director at Axis Bank
- Also worked with State Bank of Bikaner and Jaipur prior to joining Axis Bank



**Ranodeb Roy**

***Non-executive Director***

- Founder of RV Capital Management Private Limited, Singapore, he was earlier heading Fixed Income Asia Pacific in Morgan Stanley (Asia) Singapore



**Dr. A S Ramasastry**

***Director***

- Previously, Director of Institute for Development & Research of Banking Technology (IDRBT);
- Prior to IDRBT, he was the CGM-in-charge of Department of IT at RBI



**Dr. Holger Dirk Michaelis**

***Nominee Director***

- Significant experience in private equity and as strategic advisor to financial services companies
- Currently, he is working with GIC



**N V P Tendulkar**

***Director***

- Significant experience in finance, accounts and management
- Former Whole time Director – Finance, Hewlett Packard (India)



**Chandra Shekhar Ghosh**

***MD & CEO***

- Has significant experience in the field of microfinance
- Awarded 'Outstanding Leadership Award' by Dhaka University
- Having more than 30 years of experience in microfinance & development terrain



**Snehomoy Bhattacharya**

***Director***

- Significant experience in public and private banking sector
- Previously worked as Executive Director – Corporate Affairs, Axis Bank



**T. S. Raji Gain**

***Director***

- Significant experience in the field of agricultural and rural development, Previously, she has worked with BIRD
- Currently, CCM & State in Charge – MP, NABARD



**Santanu Mukherjee**

***Director***

- Significant experience in Banking at various capacities in SBI Group
- Former MD of State Bank of Hyderabad



**Harun Rashid Khan**

***Director***

- Retired as Deputy Governor of Reserve Bank of India
- Previously, Nominee Director of RBI on the Board of several Banks NABARD, NHB



**Vijay N Bhatt**

***Director***

- Significant experience in accounting, audit and assurance
- Former Sr. Independent Director of BSR & Co., Chartered Accountants

# Awards and accolades



## Businessworld Magna Awards 2019

Bandhan Bank won two awards in the small size bank category at Magna Awards 2019 by Businessworld.

1. **Best Bank**
2. **Fastest Growing Bank**

Mr. Ghosh also won the 'Banker of the Year' award.



## Banker of the Year by Business Standard

Mr. Chandra Shekhar Ghosh, Managing Director and Chief Executive Officer was declared as the Business Standard **'Banker of the Year'** for 2018-19 on November 14, 2019.



## The Economic Times ET Bengal Corporate Awards

Bandhan recognised as the 'Fastest Growing Company', and also received the award for 'Excellence in Business Performance' in the category of companies with turnover of Rs.3,000 crore.



## Emerging Company of the Year by Economic Times

Bandhan Bank recognized as the Emerging Company of the Year by Economic Times Awards for Corporate Excellence, 2019.

Thank You

[investor.relations@bandhanbank.com](mailto:investor.relations@bandhanbank.com)



**Bandhan**  
**Bank**