

NOTICE

RBI has received complaints from public against various entities which operate websites (namely onlinecsp, bankscsp, apnacsp, bankmitra etc.) and contact public promising to enlist them as Customer Service Points (CSPs) of different commercial banks. Such websites display logos of various commercial banks and images of their CSPs. These entities collect varying amounts from the persons interested to open CSPs and subsequently dupe them. These entities which operate such websites are unincorporated bodies and are not registered with RBI and NBFCs.

This is to clarify that Bandhan Bank has not authorised any third party agency for allotment of CSPs to general public. In case you come across any such website displaying Bandhan Bank logo or doubt any such person operating as Bandhan Bank agent, please report to your nearest Bandhan Bank branch.