

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation	Nodal Officer
1	Ahmedabad	Shri G J Raju C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357/26586718 Email : cms.boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu	Mr.Mukim Abdullah Kazi Cluster Head, Ahmedabad Contact No: 7228002011 Email Id : ch.ahmedabad@bandhanbank.com
2	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Email : cms.bobengaluru@rbi.org.in	Karnataka	Mr Saurabh Kumar Jalan, Cluster Head, Bangalore. Contact No. 8272908444 Email ID : ch.bangalore2@bandhanbank.com
3	Bhopal	Shri V K Nayak C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772 Email : cms.bobhopal@rbi.org.in	Madhya Pradesh	Mr Vikas Kumar Rathore, Cluster Head, Bhopal. Contact No. 7470795004 Email ID : ch.bhopal@bandhanbank.com
4	Bhubaneswar	Shri S Behera C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Email : cms.bobhubaneswar@rbi.org.in	Odisha	Mr. Ashok Kumar Sahu, Cluster Head Bhubaneswar. Contact No: 8114385004 Email ID : ch.bhubaneshwar@bandhanbank.com
5	Chandigarh	Shri J L Negi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh Tel. No. 0172 - 2721109 Email : cms.bochandigarh@rbi.org.in	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.	Mr. Ashwani Kumar Dhunna, Cluster Head Chandigarh. Contact No: 7595049266 Email ID : ch.chandigarh@bandhanbank.com
6	Chennai	Dr. Balu K C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Email : cms.bochennai@rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands	Mr Subramanian V B, Cluster Head, Chennai. Contact No: 7540095001 Email ID : ch.chennai@bandhanbank.com
7	Dehradun	Shri Arun Bhagoliwal C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742001 Email : cms.bodehradun@rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)	Mr Amit Khanna, Cluster Head, Dehradun. Contact No. 9076545005 Email ID : ch.dehradun@bandhanbank.com
8	Guwahati	Shri Totangam Jamang C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel. No. 2734219/ 2512929 Email: cms.boguwahati@rbi.org.in	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura	Mr. Biswajit Deka, Cluster Head Guwahati East. Contact No: 7637016008 Email ID : ch.guwahatieast@bandhanbank.com
9	Hyderabad	Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Email : cms.bohyderabad@rbi.org.in	Andhra Pradesh and Telangana	Mr Sridhar Pusarla, Cluster Head, Hyderabad. Contact No: 7595049268 Email ID : ch.hyderabad@bandhanbank.com
10	Jaipur	Shri C D Srinivasan C/o Reserve Bank of India Ram Bagh Circle, Tonk Road, Post Box No. 12 Jaipur-302 004 STD Code: 0141 Tel. No. 2577931 Email : cms.bojaipur@rbi.org.in	Rajasthan	Mr. Pankaj Kumawat, Cluster Head Jaipur. Contact No: 9799165003 Email ID: ch.jaipur@bandhanbank.com
11	Jammu	Shri P Shimrah C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477617 Email : cms.bojammu@rbi.org.in	State of Jammu	Mr Rohit Singh Sambyal, Branch Head, Jammu. Contact No: 9906697799 Email ID : bh.jammu@bandhanbank.com

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12	Kanpur	Shri P K Nayak C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 Email : cms.bokanpur@rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)	Mr. Ashish Mishra, Cluster Head Lucknow. Contact No: 9903815015 Email ID : ch.lucknow@bandhanbank.com
13	Kolkata	Shri Hauzel Thangzuan C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 223310217/22133353 Email : cms.bokolkata@rbi.org.in	West Bengal and Sikkim	Mr. Sudipta Talukdar, Vice President - Branch Operations & Customer Service H.O. Contact No: 033-61354545 Email ID : sudipta.talukdar@bandhanbank.com
14	Mumbai (I)	Smt. Ranjana Sahajwala C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Email : cms.bomumbai1@rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane	Mr. Syed Ali Abbas Naqvi, Cluster Head Mumbai. Contact No: 7400407005 Email ID : ch.mumbai@bandhanbank.com
15	Mumbai (II)	Sri P K Jena C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23001280 Email : cms.bomumbai2@rbi.org.in	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)	Mr. Syed Ali Abbas Naqvi, Cluster Head Mumbai. Contact No: 7400407005 Email ID : ch.mumbai@bandhanbank.com
16	Patna	Shri Brij Raj C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Email : cms.bopatna@rbi.org.in	Bihar	Mr. Rohit Misra, Cluster Head, Patna. Contact No:09065525017 Email ID : ch.patna@bandhanbank.com
17	New Delhi (I)	Smt. Anupam Sonal C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Email : cms.bonewdelhi1@rbi.org.in	North, North-West, West, South-West, New Delhi and South districts of Delhi	Mr Naveen Bhutani, Cluster Head, Delhi East Contact No: 9811961698 Email ID : ch.delhi@bandhanbank.com
18	New Delhi (II)	Shri R S Amar C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Email : cms.bonewdelhi2@rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh	Mr Ashish Goel, Cluster Head, Delhi South West. Contact No. 9359320129 Email ID : ch.delhi2@bandhanbank.com
19	New Delhi (III)	Shri V G Sekar C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Email : cms.bonewdelhi3@rbi.org.in	North-East, Central, Shahdara, East and South-East districts of Delhi	Mr Ashwani Kumar Dhunna, Cluster Head, Delhi North Contact No: 9873390540 Email ID : ch.delhinorth@bandhanbank.com
20	Raipur	Shri. Keshab Korkora C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Tel. no. 2244246, 2241819 Email : cms.boraipur@rbi.org.in	Chhattisgarh	Mr Rabindra Panigrahi, Cluster Head, Raipur. Contact No: 7470795006 Email ID : ch.raipur@bandhanbank.com
21	Ranchi	Smt Chandana Dasgupta C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi, Jharkhand 834001 STD Code : 0651 Tel. No. 852134622 Email : cms.boranchi@rbi.org.in	Jharkhand	Mr Abhay Kumar, Cluster Head, Ranchi. Contact No: 9534130002/9608571609 Email ID : ch.ranchi@bandhanbank.com

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22	Thiruvananthapuram	Shri H N Iyer C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2332723/2323959 Email : cms.botrivandrum@rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).	Mr PPS Prakash, Cluster Head, Kochi. Contact No. 9567265001 Email ID : ch.kochi@bandhanbank.com