

| Mastercard India Lounge Program (22 lounge list) |           |                                     |                   |  |  |  |
|--|-----------|-------------------------------------|-------------------|--|--|--|
| S.no.  | City      | Lounge name                         | Airport terminal  | Location   |  |  |
| 1  | Ahmedabad | The Lounge                          | Domestic          | The Lounge, Domestic Terminal, Security Hold<br>Area, First Floor, Terminal-1- Ahmedabad Airport,<br>Gujarat -380006   |  |  |
| 2  | Bangalore | TFS - BLR Lounge                    | Domestic          | Travel Food Services - BLR Lounge, Mezzanine<br>Level, Domestic Departure, Terminal 1,<br>Kempegowda International Airport,<br>Bangalore - 560300  |  |  |
| 3  | Bangalore | 080 Domestic<br>Lounge              | Domestic T2       | 080 Domestic Lounge, Domestic Departure T2, Post Security Check, Nearby Carluccio's Italian restaurant Level 4, Terminal 2, Kempegowda International Airport, Bengaluru, Karnataka - 560300. |  |  |
| 4  | Bangalore | TFS - BLR Lounge                    | International     | Travel Food Services - BLR Lounge, Level 1, Near<br>Gate 18, International Departure, Terminal 1,<br>Kempegowda International Airport, Bangalore -<br>560300                                 |  |  |
| 5  | Chennai   | TFS - Travel Club<br>Lounge (A & B) | Domestic          | Travel Club Lounge A & B, Domestic, Link building Chennai 600027, Chennai.   |  |  |
| 6  | Chennai   | TFS - Travel Club<br>Lounge         | International     | TFS - Travel Club Lounge, Old international terminal building, near boarding, Anna international terminal, Chennai airport, Chennai.   |  |  |
| 7  | Chennai   | TFS - Travel Club<br>Lounge         | New International | TFS - Travel Club Lounge, New international terminal building, 3rd Floor, Anna International Terminal, Chennai airport, Chennai.   |  |  |
| 8  | Cochin    | Earth Lounge                        | Domestic          | Earth Lounge, Cochin Domestic Airport, Opp. CIAI,<br>Nedumbassery, Ground Floor Cochin -<br>683572, Kerala.  |  |  |
| 9  | Cochin    | Earth Lounge                        | International     | Earth Lounge, Cochin International Airport, Opp.<br>CIAI, 2nd Floor Nedumbassery, Cochin -<br>683572, Kerala.  |  |  |
| 10   | Delhi     | Encalm Lounge                       | Domestic T1D      | Encalm Lounge, T1 D, Level 02, Mezzanine Level,<br>Terminal 1, Domestic Departures, Indira Gandhi<br>International Airport, Palam, New Delhi.  |  |  |

| 11 | Delhi     | Encalm Lounge  | Domestic T2      | Encalm Lounge, Domestic Departures, Post<br>Security Check, Level 2, Food Court Area, Indira<br>Gandhi International Airport, Palam, Terminal 2,<br>New Delhi.                         |
|----|-----------|--|------------------|--|
| 12 | Delhi     | Encalm Lounge  | Domestic T3      | Encalm Lounge, Mezzanine Level, Next To Food<br>Court Area, Terminal 3, Domestic Departures,<br>Indira Gandhi International Airport, New Delhi.  |
| 13 | Delhi     | Encalm Lounge  | International T3 | Encalm Lounge, Next to Encalm Spa, Mezzanine<br>Level, International Departures, at Terminal 3, IGI<br>Airport, New Delhi.   |
| 14 | Goa       | Encalm Lounge  | Domestic T1      | Encalm Lounge, Level 2, Domestic Terminal,<br>Passenger Terminal Building , New Goa Manohar<br>international Airport, Mopa, Taluka Pernem, Goa<br>403512                               |
| 15 | Hyderabad | Encalm Lounge  | Domestic         | Encalm Lounge - Domestic Departures, After SHA,<br>Level E (Near Board Gate No. 21),Rajiv Gandhi<br>International Airport, Shamshabad, Hyderabad,<br>Telangana- 500409                 |
| 16 | Hyderabad | Encalm Lounge  | International    | Encalm Lounge - International Departures, After SHA, Level E (After duty free near Boarding Gate No.23B), Rajiv Gandhi International Airport, Shamshabad, Hyderabad, Telangana- 500409 |
| 17 | Kolkata   | TFS - Travel Club<br>Lounge  | Domestic         | TFS - Travel Club Lounge, Mezzanine Level, Domestic Terminal, Netaji Subhash Chandra Bose, Domestic Airport, Kolkata.  |
| 18 | Kolkata   | TFS - Travel Club<br>Lounge  | International    | TFS - Travel Club Lounge, International Terminal,<br>Netaji Subhash Chandra Bose, International<br>Airport, Kolkata.   |
| 19 | Mumbai    | TFS - Travel Club<br>Lounge  | Domestic T1C     | TFS Travel food service, Terminal 1 C, 1st floor Opp. Gate A2, Mumbai.   |
| 20 | Mumbai    | Mumbai Airport Lounge Services (Also known as Travel Club Lounge/Adani lounge) | Domestic T2      | Travel Club Lounge, SHA, Terminal 2, Chhatrapati<br>Shivaji International Airport, Mumbai.   |
| 21 | Mumbai    | Clipper Lounge<br>(Also known as<br>Loyalty lounge)                            | International T2 | Clipper Lounge - Loyalty lounge, Floor Opposite<br>Samsonite, Terminal 2, Mumbai International<br>Airport.   |
| 22 | Pune      | Earth Lounge   | Domestic         | Earth Lounge, Domestic, Departure, After SHA, First Floor, Opposite Boarding Gate no. 5, After SHA, Lohegaon Airport, Pune-411014  |

**Please Note:** Keeping in view the safety of our cardholders, we would like to inform you that in light of the current COVID-19 situation and in support of the State and Central government's social distancing efforts, few of the lounges are not operational until further notice. We urge you to please bear with us for this inconvenience.

## **Mastercard India Lounge Programme Terms and Conditions:**

- 1. The programme is applicable in select Lounges in India, via Mastercard's service providers. This list of lounges is subject to change from time to time.
- 2. Access at the lounge would be given upon successful authorisation of the Mastercard card on the electronic terminals placed at the lounges.
- 3. Eligible cardholders will get access to the lounge, and food & beverages as applicable under the agreement between Mastercard and the lounge. Cardholder is advised to check what services and facilities are covered in the Mastercard Lounge access program.
- 4. An authorisation for an amount (Rs.25) will be taken on the card for validation purposes only and it will not be charged to Mastercard cardholder's account.
- 5. Programme is open only for cardholders carrying a valid Mastercard card issued in India. Only one entry per cardholder will be permitted.
- 6. The programme is applicable till December 31, 2023.
- 7. The programme can be modified, amended, changed or revoked anytime by Mastercard without prior intimation.
- 8. The access to the lounge will be available on first come, first served basis.
- 9. Any cardholder queries/complaints may be referred to 'Mastercard For You'. You can access this service by calling 'Mastercard For You' toll free helpline 1800-102-6263.
- 10. Neither Mastercard nor any of its subsidiaries or affiliates nor Mastercard's member banks nor any of their respective subsidiaries or affiliates (collectively the "Promoters") assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.
- 11. Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the Mastercard Lounge programme shall be binding on the cardholders.
- 12. Mastercard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of Mastercard or Mastercard's member banks.