# Investor Presentation Q2FY25

Oct, 2024





### **Disclaimer**

- This presentation is confidential and may not be copied, published, distributed or transmitted. The information in this presentation is being provided by Bandhan Bank Limited (also referred to as 'Bank'). By attending a meeting where this presentation is made, or by reading this presentation material, you agree to be bound by following limitations:
  - The information in this presentation has been prepared for use in presentations by Bank for information purposes only and does not constitute, or should be regarded as, or form part of any offer, invitation, inducement or advertisement to sell or issue, or any solicitation or any offer to purchase or subscribe for, any securities of the Company in any jurisdiction, including the United States and India, nor shall it, or the fact of its distribution form the basis of, or be relied on in connection with, any investment decision or any contract or commitment to purchase or subscribe for any securities of the Company in any jurisdiction, including the United States and India. This presentation does not constitute a recommendation by the Bank or any other party to sell or buy any securities of the Bank. This presentation and its contents are not and should not be construed as a prospectus or an offer document, including as defined under the Companies Act, 2013, to the extent notified and in force or an offer document under the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009as amended.
  - The Bank may alter, modify, or otherwise change in any manner the contents of this presentation without obligation to modify any person of such change or changes. No representation warranty implied as to and reliance or warranty, express or implied, is made to, nor should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained in this presentation. Neither Bank nor any of its affiliates, advisors or representatives shall have any responsibility or liability whatsoever (for negligence or otherwise) for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection with this presentation. The information set out herein may be subject to updating, completion, revision, verification and amendment and such information may change materially. This presentation is based on the economic, regulatory, market and other conditions as in effect on the date hereof. It should be understood that subsequent developments may affect the information contained in this presentation, which neither Bank nor its affiliates, advisors or representatives are under any obligation to update, revise or affirm.
  - This presentation contains certain supplemental measures of performance and liquidity that are not required by or presented in accordance with Indian GAAP, and should not be considered as an alternative to profit, operating revenue or any other performance measures derived in accordance with Indian GAAP or an alternative to cash flow from operations as a measure of liquidity of the Bank. You must make your own assessment of the relevance, accuracy and adequacy of the information contained in this presentation and must make independent analysis as you may consider necessary or appropriate for such purpose. Any opinions expressed in this presentation are subject to change without notice and past performance is not indicative of future results. By attending this presentation you acknowledge that you will be solely responsible for your own assessment of the market position of the Bank and that you will conduct your own analysis and be solely responsible for forming your own view of the potential future performance of the Bank 's business.
  - This presentation contains forward-looking statements based on the currently held beliefs and assumptions of the management of the Bank, which are expressed in good faith and, in their opinion, reasonable. Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance, or achievements of the Bank or industry results, to differ materially from the results, financial condition, performance or achievements expressed or implied by such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding expansion plans and the benefits there from, fluctuations in our earnings, our ability to manage growth and implement strategies, competition in our business including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, our ability to win new contracts, changes in technology, availability of financing, our ability to successfully complete and integrate our expansion plans, liabilities, political instability and general economic conditions affecting our industry. Unless otherwise indicated, the information contained herein is preliminary and indicative and is based on management information, current plans and estimates. Industry and market-related information is obtained or derived from industry publications and other sources and has not been verified by us. Given these risks, uncertainties and other factors, recipients of this document are cautioned not to place undue reliance on these forward-looking statements. The Bank disclaims any obligation to update these forward-looking statements to reflect future events or developments.
  - This presentation is not an offer for sale of securities in the UNITED STATES or elsewhere.

## **Key Highlights**





## **Key Highlights**

All ₹ in Bn

- Loans and advances grew by 21.4% YoY (up 4% QoQ) supported by the growth in the secured loans
- Retail book (excl. housing), Commercial Banking and Housing grew 92% YoY, 40% YoY and 17% YoY respectively
- Deposits grew 27.2% YoY (up 7% QoQ), higher than the advances growth. CASA + Retail Term Deposits grew 16.4% YoY (up 4.9% QoQ) and remained largely stable QoQ at 68% of deposits
- CASA deposits grew 9.5% YoY (up 6.4% QoQ) and ratio stands at 33.2%
- NII, at Rs 29.5 bn, grew 21% YoY (down 2% QoQ). NIM is at 7.4% vs. 7.2% in Q2FY24
- PAT at Rs 9.4 bn (up 30% YoY) with a ROA of 2.1% and ROE at 15.8% for the quarter on an annualized basis
- Gross slippages were at Rs 11.1 bn vs Rs 13.2 bn in Q2FY24 (8.9 bn in Q1FY25)
- Gross NPA ratio at 4.7% and Net NPA ratio at 1.3% with a PCR of 73.5%
- Added 0.7 mn customer during the quarter with total customer base reaching 35.1 mn (EEB 26.2 mn, Non EEB 8.9 mn)

Total Loans and Advances <sup>1</sup>		
₹ 1,306.5		
CASA Ratio		
33.2%		
ROE		
15.8%		
CRAR (incl. profit)		
15.6%		

















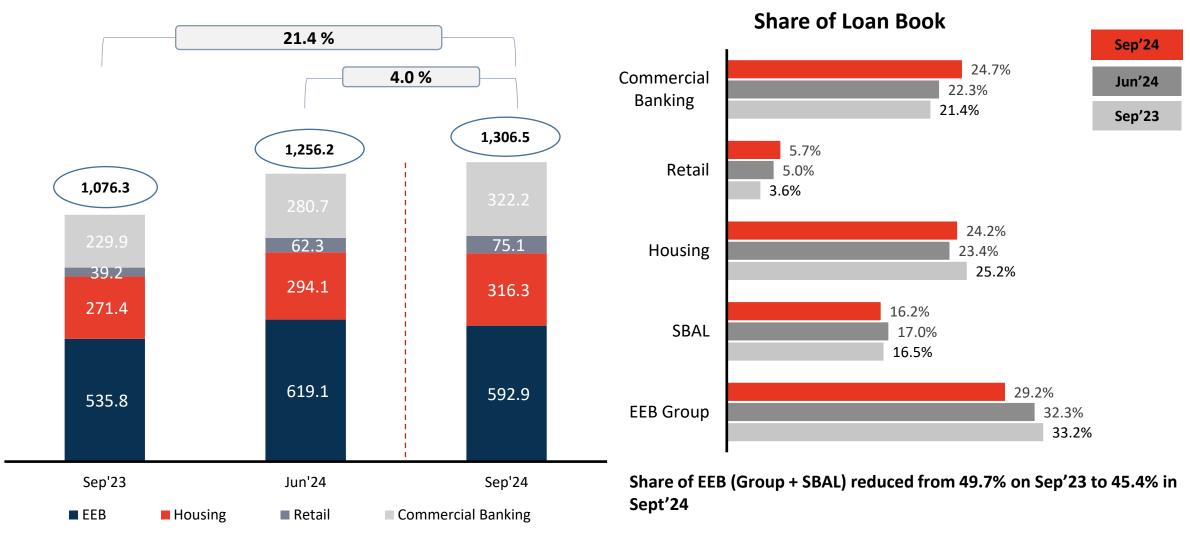
## **Business & Financial Overview**





### **Loans & Advances Mix**

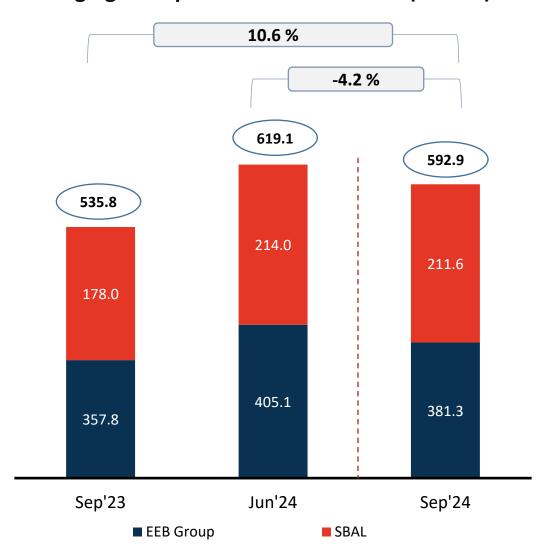
#### All amount in ₹ Bn.



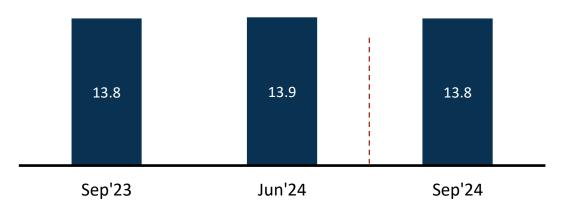


### **Emerging Entrepreneurs Business**

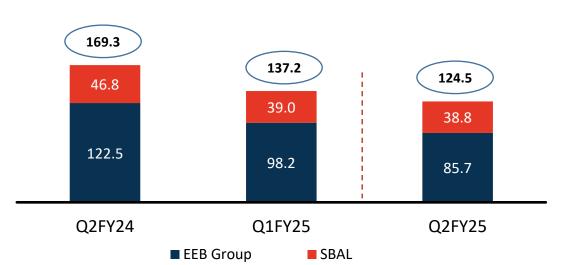
### **Emerging Entrepreneurs Asset Growth (₹ in Bn)**



### **Number of Active Borrowers (Mn)**

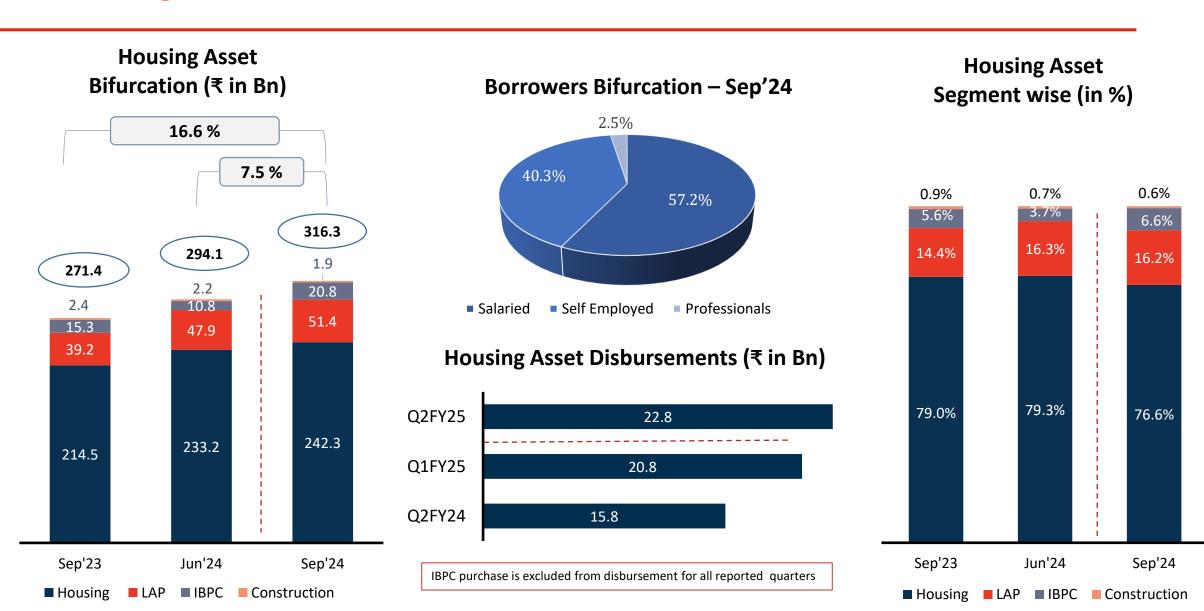


**EEB Loan Disbursement (₹ in Bn)** 





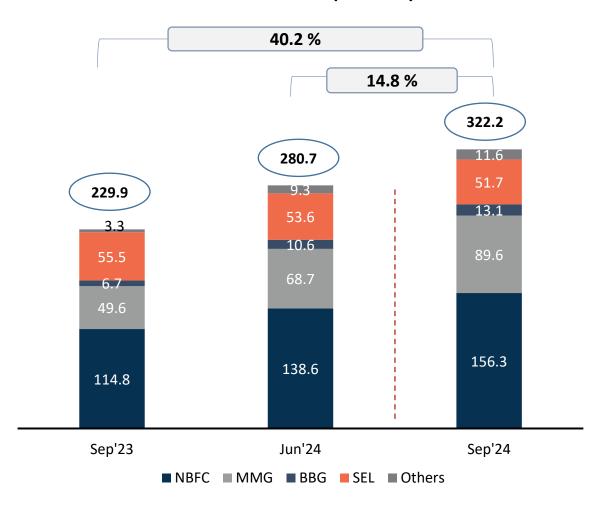
## **Housing Finance**



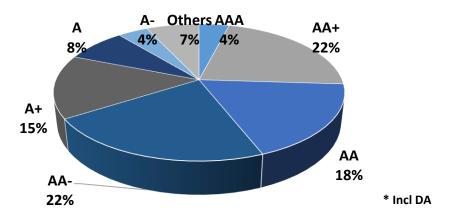
### **Commercial Banking (CB)**

All amount in ₹ Bn.

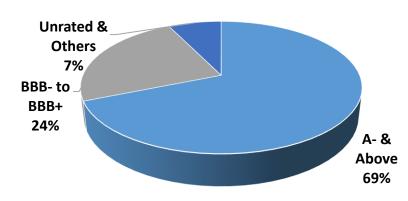
#### Product wise CB Assets (₹ in Bn )



## NBFC Portfolio: 93% in 'A-' and above category as per external rating



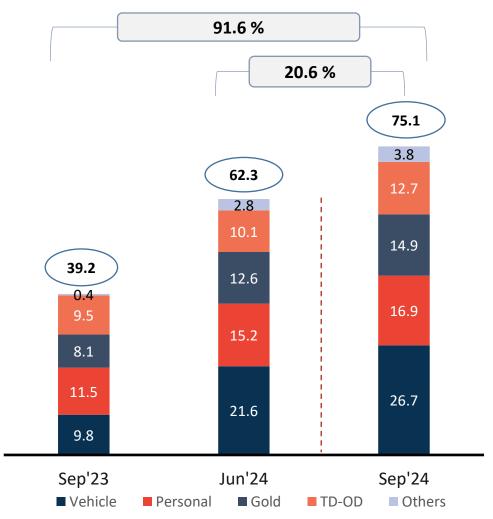
MMG Portfolio: 93% in 'BBB-' and above category as per external rating

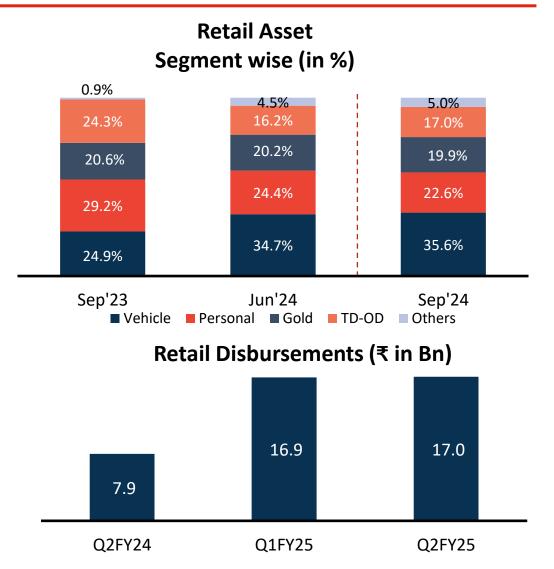


### **Retail Assets**

All amount in ₹ Bn.

### Product wise Retail Assets (₹ in Bn )

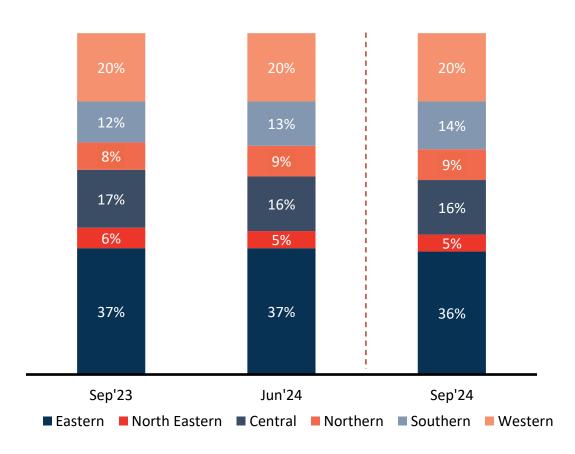




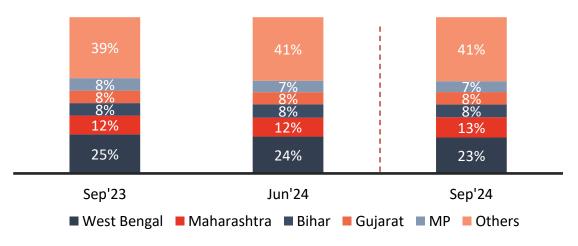


### **Geographical Distribution of Loans & Advances**

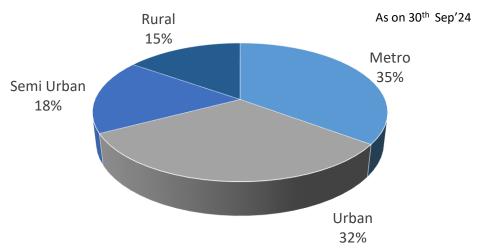
### **Share of Loans & Advances by Region**



### **Share of Loans & Advances by States**

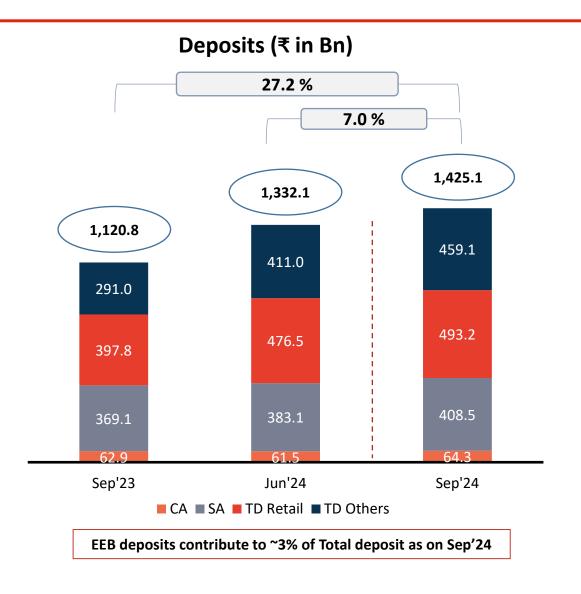


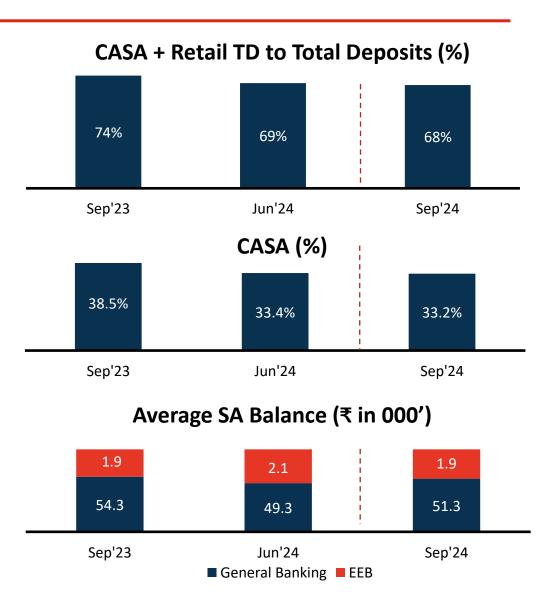
### **Category wise Distribution of Loans & Advances**





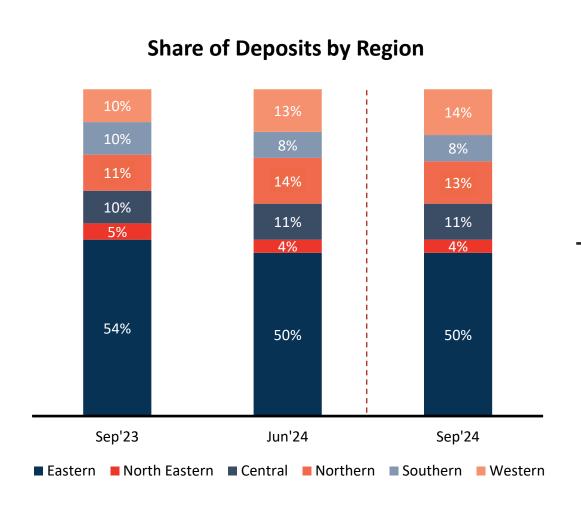
### **Liabilities Profile**

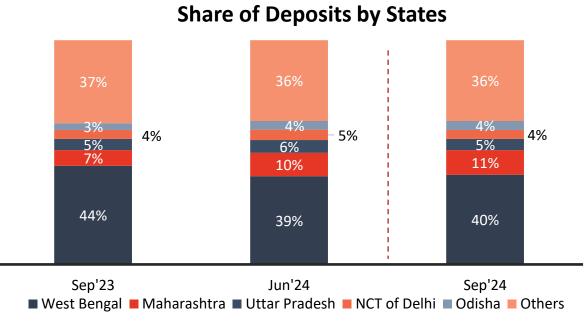




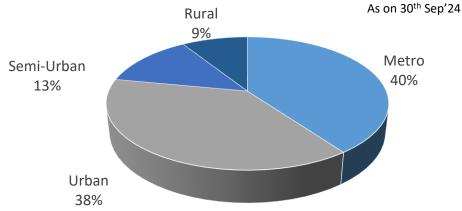


## **Geographical Distribution of Deposit**



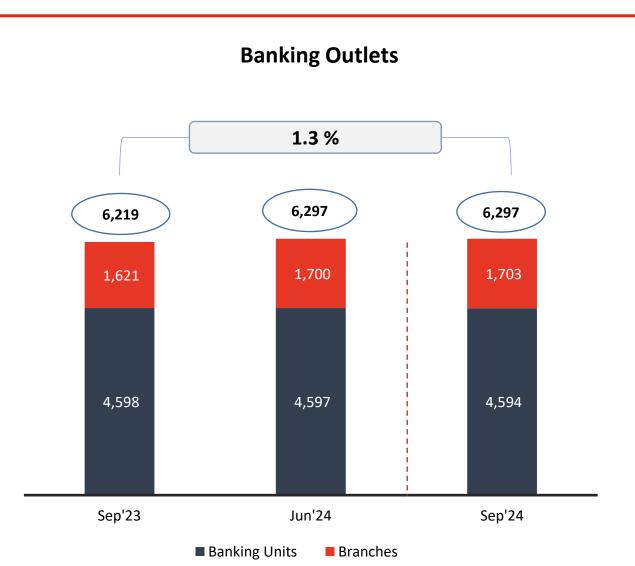




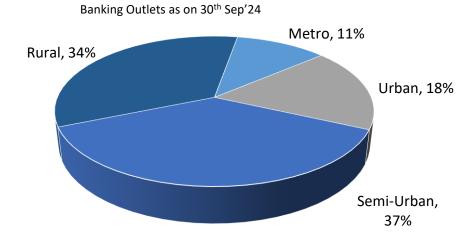




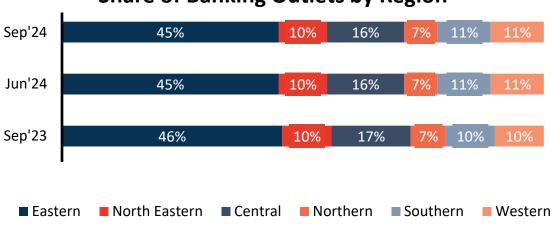
### **Geographical Distribution of Banking Outlets**



### Focus on serving the rural & underbanked population



### **Share of Banking Outlets by Region**



## **Asset Quality**

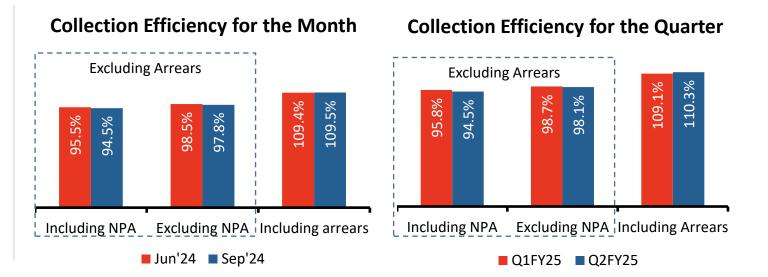




### **EEB Collection Efficiency**

### **Top states**

States	For Jun'24	For Sep'24	For Q1FY25	For Q2FY25
West Bengal	99.1%	99.0%	99.1%	99.0%
Assam	99.0%	99.2%	99.1%	99.2%
Rest of India	97.9%	96.9%	98.2%	97.2%
Total	98.5%	97.8%	98.7%	98.1%



### **Customer Paying Profile**

Catagoni	For the n	nonth of Jun'24	For the month of Sep'24			
Category	Share of customers	Share of receivables	Share of customers	Share of receivables		
Full Paying	97.6%	97.7%	96.3%	96.4%		
Partial Paying	1.6%	1.6%	2.3%	2.4%		
Non Paying	0.8%	0.7%	1.4%	1.2%		
Total	100%	100%	100%	100%		

<sup>\*</sup> Top States and Paying profile excludes NPA



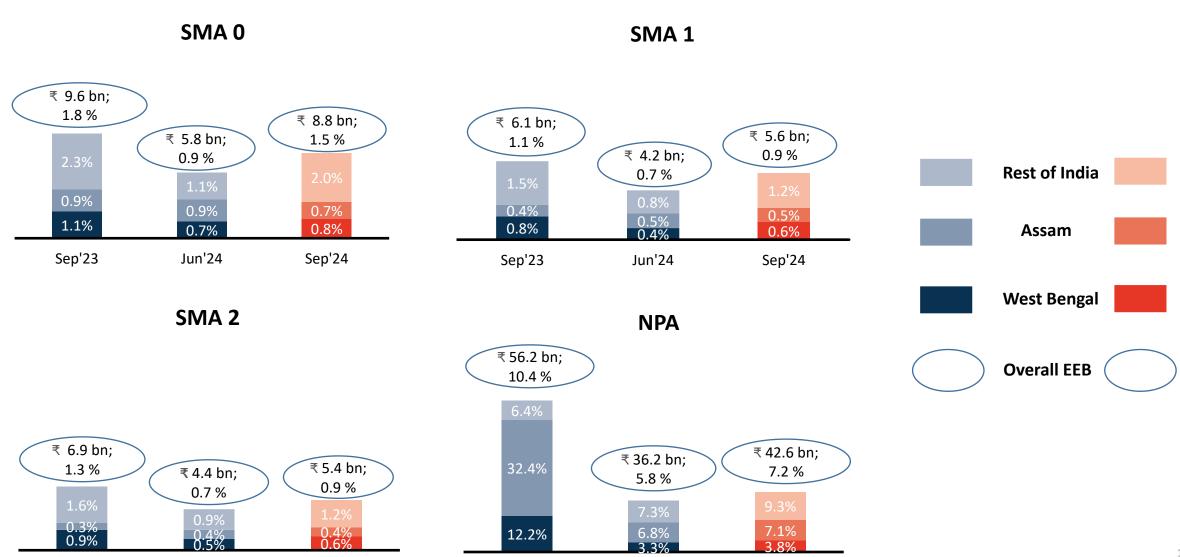
### **EEB DPD movement**

Sep'23

Jun'24

Sep'24

All amount in ₹ Bn.



Jun'24

Sep'24

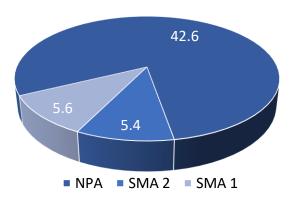
Sep'23



## **EEB - Stress Pool and Vintage Analysis**

All amount in ₹ Bn.





## EEB Book - Vintage Analysis \* % of Disbursement

Qtr	Disbursement	SMA1*	SMA2*	NPA*
Q2FY23	128	0.03%	0.07%	3.67%
Q3FY23	152	0.15%	0.28%	4.45%
Q4FY23	211	0.34%	0.51%	4.67%
Q1FY24	80	0.42%	0.35%	2.23%
Q2FY24	169	0.55%	0.52%	1.98%
Q3FY24	174	0.69%	0.62%	1.24%
Q4FY24	228	0.73%	0.57%	0.60%
Q1FY25	137	0.35%	0.17%	0.06%
Q2FY25	125	0.02%	0.00%	0.00%

EEB Provisions	Sep-23	Jun-24	Sep-24	QoQ %	YoY %
Provision for NPA	42.6	28.4	33.7	18.8%	-20.9%
Provision for Standard Assets - Normal	1.2	1.5	1.4	-5.6%	13.8%
Additional Provision for Standard Assets	5.1	5.6	5.4	-4.3%	5.9%
Total	48.9	35.5	40.5	14.1%	-17.3%



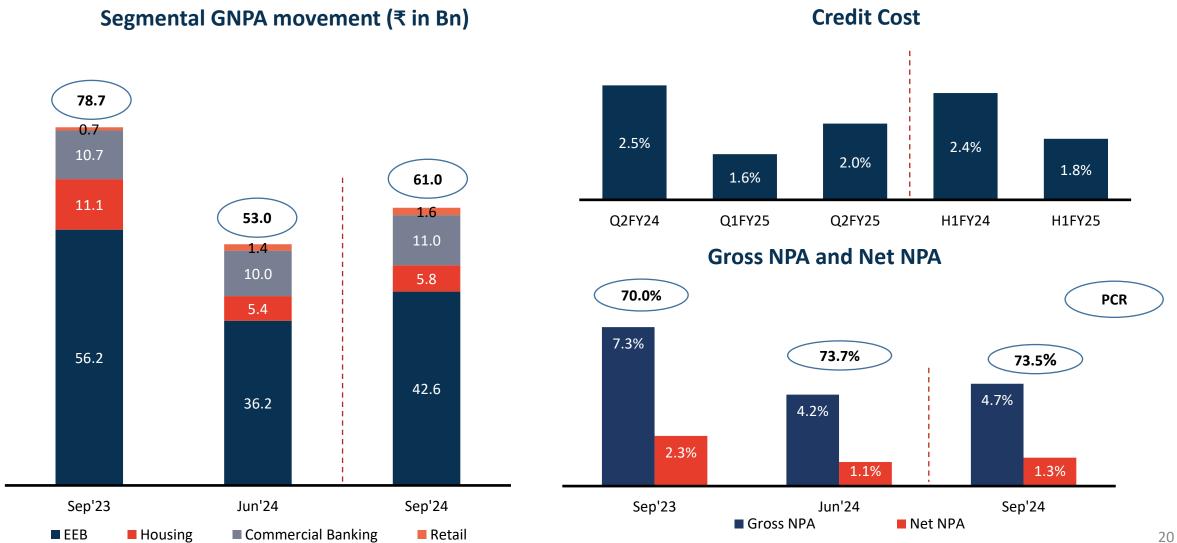
### **NPA** movement

All amount in ₹ Bn.

Particulars	Q2FY24	Q3FY24	Q4FY24	Q1FY25	Q2FY25
Opening GNPA (A)	69.6	78.7	81.4	47.8	53.0
Fresh Slippages (B)	13.2	13.9	10.2	8.9	11.1
Reductions (C):					
- Recoveries & Upgrades	4.1	4.1	5.2	3.7	3.0
- Technical Write offs	-	_	38.5	-	0.1
NPA Sale to ARC (D)	-	7.2	-	-	-
Closing Gross ( $F = A + B - C - D$ )	78.7	81.4	47.8	53.0	61.0
Net Increase in GNPA (excl. write off & NPA sale to ARC)	9.1	9.8	5.0	5.2	8.1
Provisions	55.1	57.0	34.4	39.1	44.9
Net NPA	23.6	24.4	13.5	13.9	16.2
Reported GNPA Ratio	7.3%	7.0%	3.8%	4.2%	4.7%
Reported NNPA Ratio	2.3%	2.2%	1.1%	1.1%	1.3%
Reported PCR	70.0%	70.0%	71.8%	73.7%	73.5%



## **Segmental NPA and Credit Cost**

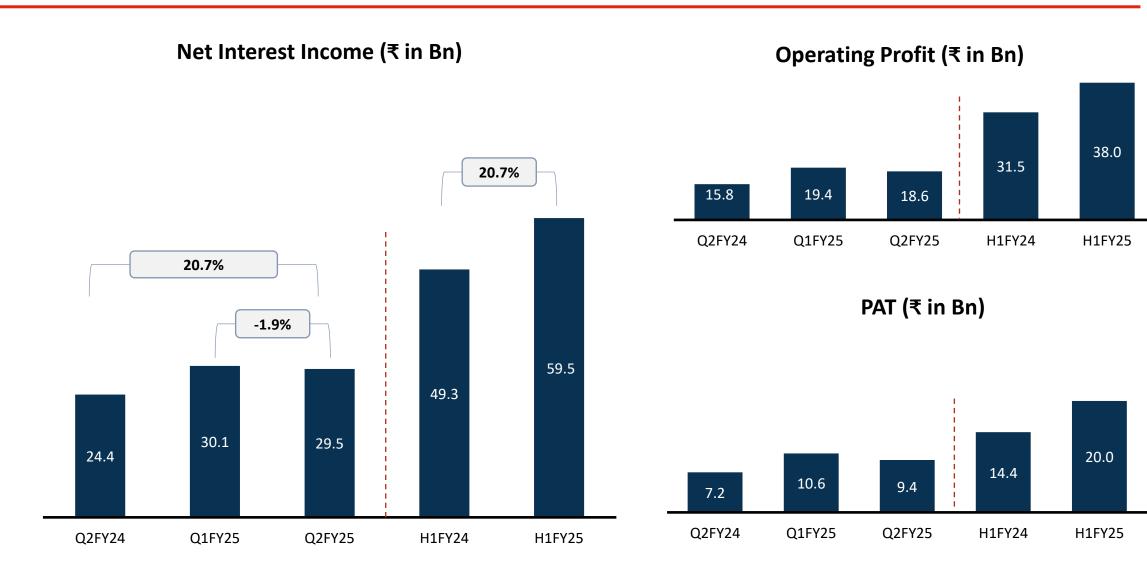


## **Financials**



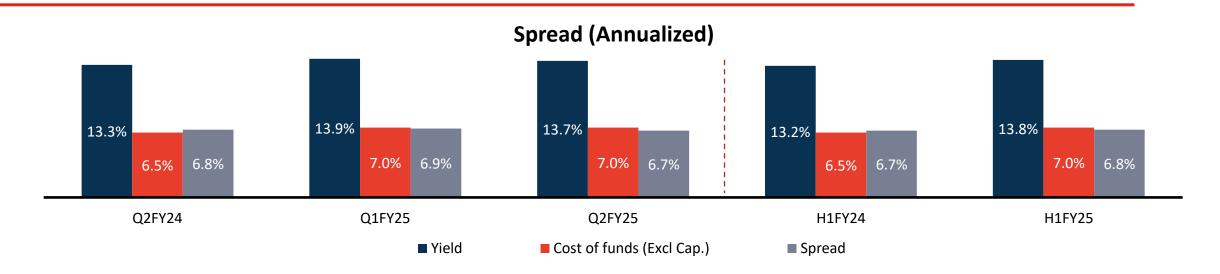


## **Financial Performance (1/2)**

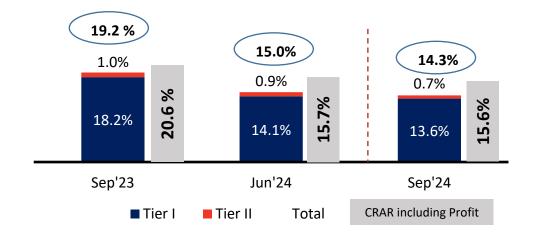




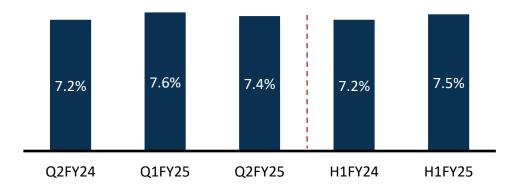
## **Financial Performance (2/2)**



### **Capital Adequacy Ratio (CRAR)**



### NIM (Annualized)





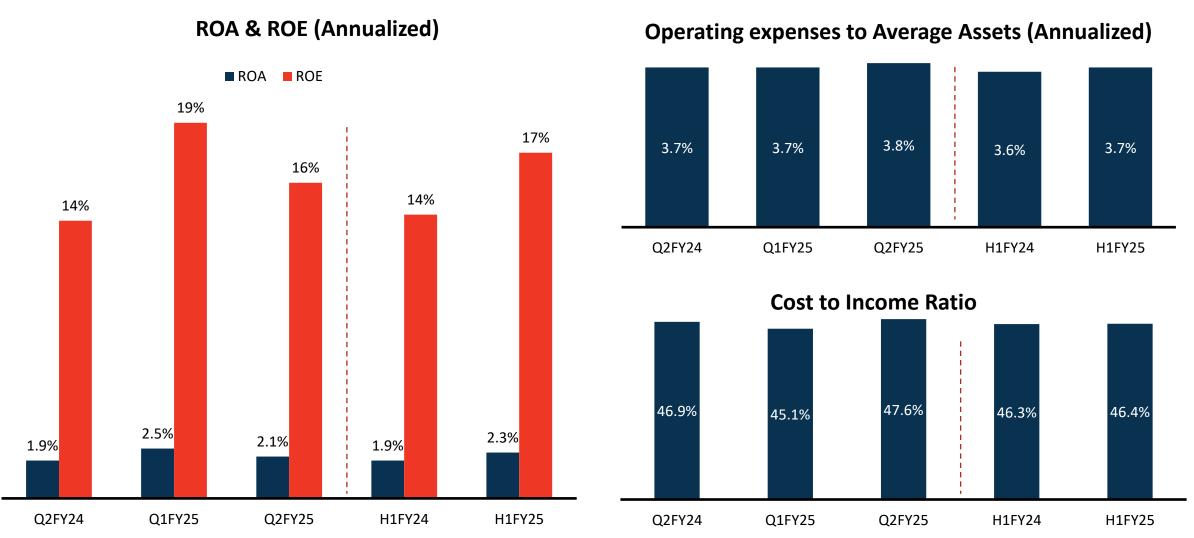
## **Break up of Non-Interest Income**

#### All amount in ₹ Mn.

Details of other Income	Q2FY24	Q1FY25	Q2FY25	QoQ	YoY	H1FY24	H1FY25	YoY
Processing Fees	2,445	1,987	1,976	-0.5%	-19.2%	3,641	3,963	8.8%
Third Party Income	698	486	832	71.1%	19.1%	945	1,318	39.5%
Release of prov on redemption of SR (ARC)	933	608	601	-1.2%	-35.6%	933	1,209	29.6%
Collection fees from ARC	372	144	131	-8.8%	-64.7%	711	275	-61.4%
Card Charges	171	194	244	26.1%	43.3%	305	438	43.8%
Bad Debts Recovery (on write-off)	31	460	322	-30.1%	-	41	781	-
Others	753	1,398	1,841	31.8%	144.4%	2,679	3,239	20.9%
Total Other Income	5,403	5,275	5,947	12.7%	10.1%	9,254	11,223	21.3%



### **Financial Performance**





## **Profit & Loss Statement (In ₹ Bn)**

Particulars	Q2FY24	Q1FY25	Q2FY25	QoQ	YoY	H1FY24	H1FY25	YoY
Interest Income	44.9	55.4	55.0	-0.7%	22.4%	90.1	110.4	22.4%
Interest expenses	20.5	25.3	25.5	0.8%	24.6%	40.8	50.8	24.5%
Net Int. Income (NII)	24.4	30.1	29.5	-1.9%	20.7%	49.3	59.5	20.7%
Non Interest Income	5.4	5.3	6.0	12.7%	10.1%	9.3	11.2	21.3%
Total Income	29.8	35.3	35.4	0.3%	18.7%	58.6	70.8	20.8%
Operating Expenses	14.0	15.9	16.9	6.0%	20.6%	27.1	32.8	20.9%
Operating Profit	15.8	19.4	18.6	-4.4%	17.2%	31.5	38.0	20.7%
Provisions & Contingencies	6.4	5.2	6.1	15.9%	-4.7%	12.4	11.3	-8.8%
Profit before tax	9.5	14.2	12.5	-11.9%	31.9%	19.1	26.7	39.8%
Tax	2.3	3.6	3.1	-12.1%	38.0%	4.7	6.7	43.1%
Profit after tax	7.2	10.6	9.4	-11.9%	29.9%	14.4	20.0	38.7%



## Balance Sheet (In ₹ Bn)

Capital & Liabilities	31 <sup>st</sup> Mar'24	30 <sup>th</sup> Sep'24	% Change
Capital	16.1	16.1	0.0%
Employees stock options outstanding	0.4	0.6	44.5%
Reserves & Surplus	199.5	220.4	10.5%
Shareholder Funds	216.1	237.1	9.7%
Deposits	1,352.0	1,425.1	5.4%
Borrowings	163.7	83.1	-49.3%
Other liabilities and provisions	46.6	52.4	12.4%
Total	1,778.4	1,797.7	1.1%

Assets	31 <sup>st</sup> Mar'24	30 <sup>th</sup> Sep'24	% Change
Cash and balances with Reserve Bank of India	153.9	101.6	-34.0%
Balance with Banks and Money at call and short notice	7.8	11.8	51.8%
Investments	292.9	308.5	5.3%
Advances	1,211.4	1,260.6	4.1%
Fixed Assets	11.7	11.7	-0.2%
Other Assets	100.7	103.5	2.8%
Total	1,778.4	1,797.7	1.1%



## **Credit Rating**

Rating of Bank's Financial Securities						
Instrument	Dating	Poting Agongy	Amount			
instrument	Rating	Rating Agency	(₹ in Bn)			
Security Receipts w.r.t portfolio sale to ARC	RR1+ RR1 RR2	CRISIL	0.28 1.56 1.82			
Non-Convertible Debenture #	[ICRA]AA- (Stable)	ICRA	12.95**			
	CRISIL AA-/Stable	CRISIL	12.33			
Certificate of Deposit	CRISIL A1+	CRISIL	60.00*			
Certificate of Deposit	[ICRA] A1+	ICRA	00.00			

\*Rating of ICRA is for ₹ 30 bn only, \*\*Rating of ICRA is for ₹ 0.75 bn only #erstwhile GRUH Finance Limited transferred to Bandhan Bank Ltd.

## **Digital Offering and Indices**





### **Traction evident on key digital indices**



96% of retail transactions are digital



88%
Saving Accounts
opened digitally #



85% MF application sourced digitally



52% RD volume booked digitally



28%\* growth in digital registration



75%\*
Growth in Login
In Corporate Internet Banking



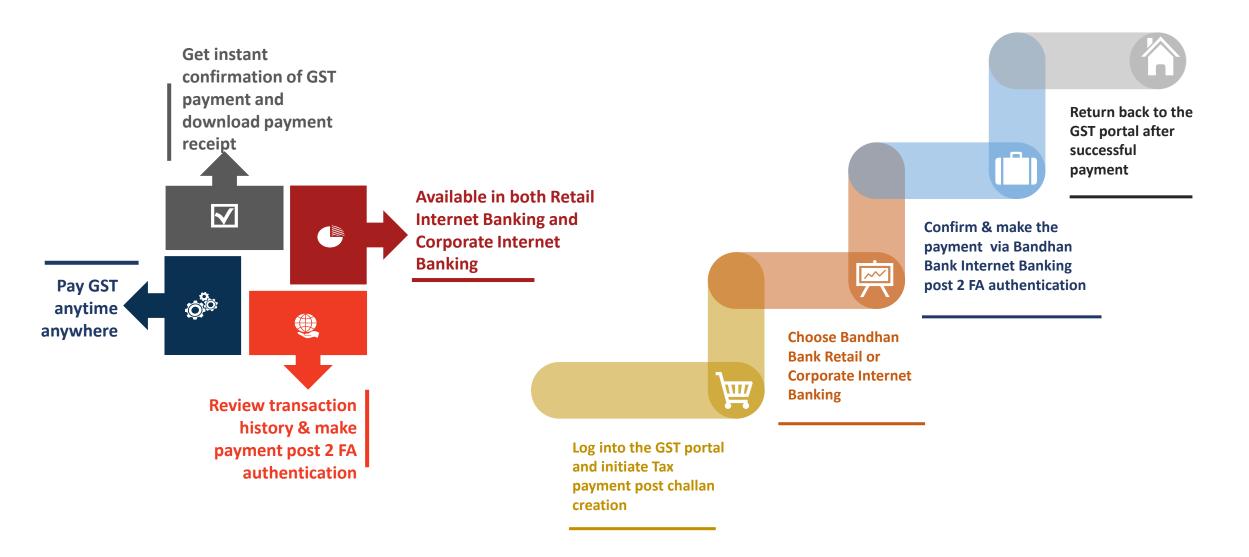
49% \*
growth in digital
transaction volume



53%\*
growth in UPI
transactions



### Bandhan Bank is now live for collection of GST through GST Portal



## **Our Board & Management**





### **Strong Independent Board**

### Board of Directors



#### Dr. Anup Kumar Sinha

#### Non-executive (Independent) Chairman

- Economist with Ph.D from University of Southern California, served as Professor of Economics at IIM Calcutta for 25 years
- He has also served on the Board of NABARD.



#### Dr. A S Ramasastri

#### **Independent Director**

- Former Director of Institute for Development & Research of Banking Technology (IDRBT);
- Prior to IDRBT, he was the CGM-in-charge of the Department of IT at RBI



#### Divya Krishnan

### Non-Executive Non-Independent Director (Nominee of NOFHC)

- A finance and investment banking professional
- Former Chief Investment Officer and Head of Investment at SBI Mutual Fund.



#### **Philip Mathew**

#### Independent Director

- HR practitioner with almost 30 years of work experience, with career journey through the entire landscape of HR with significant depth
- Served as Chief People Officer of HDFC Bank till 2018



#### **Suhail Chander**

#### **Independent Director**

- A veteran banker with 37 years of rich experience in Banking Operations, Trade Finance, Retail and Wholesale Banking.
- Retired as the Head of Corporate and Institutional Banking at IndusInd Bank in 2020



#### Ratan Kumar Kesh

#### Managing Director & CEO (Interim)

 - Has around three decades of experience across industries in leadership roles in multiple domains - Operations,
 Technology, Transaction Banking, Product, Affluent Banking,
 Operations Risk, Enterprise Governance, Intelligent Automation, Digital, Cx and Organisation Transformation.



#### Dr. Aparajita Mitra Independent Director

 Doctorate in Agriculture, having extensive experience and expertise of more than three decades in the field of agricultural sciences



#### **N V P Tendulkar**

#### Independent Director

- Significant experience in finance, accounts, IT and management
- Former Whole time Director Finance, Hewlett Packard (India)



#### Santanu Mukherjee

#### Independent Director

- Significant experience in banking, finance, treasury operations, risk management, etc at various capacities in SBI Group
- Former MD of State Bank of Hyderabad



#### Vijay N Bhatt

#### **Independent Director**

- Significant experience in accounting, audit and assurance
- Former Sr. Independent Director of BSR & Co., Chartered Accountants



#### Rajinder Kumar Babbar

#### **Executive Director & Chief Business Officer**

- Has more than three decades of experience in banking sector in various leadership roles
- Has been with HDFC Bank for more than 23 years, successfully led large teams across Transportation and Infrastructure Finance, Rural Banking and Retail Liabilities



#### **Arun Kumar Singh**

#### RBI Additional Director

- was appointed by RBI as an additional director on the Board of the Bank w.e.f June 24, 2024, for a period of one year.
- Having a wide and rich experience of working in RBI for 35 years in the fields of Banking and Non-Banking Regulation & Supervision, Enforcement actions against banks & non-banks, IT, Financial Inclusion, Monetary Policy, Government Banking, etc.



#### Pankaj Sood

#### Non-Executive Non-Independent Director (Nominee of Caladium)

- heads the Private Equity (Direct Investments) business of GIC Singapore in India and Africa
- has over 24 years of experience in private equity and M&A transactions in India



#### **Subrata Dutta Gupta**

#### Independent Director

- Significant experience in Asset-based Financing including mortgage finance in Asia
- Retired as the Principal Financial Officer from IFC





## **Experienced and professional team...**

#### **Core Management Team (1/3)**

#### **Ratan Kumar Kesh**

Managing Director and Chief Executive Officer (Interim)

- 29+ years of experience in financial, banking, manufacturing and service industry
- Previously served as Head Retail Ops and Service at Axis Bank



#### Rajeev Mantri

**Chief Financial Officer** 

- 26+ years of experience in banking and finance across India, Singapore, and the UAE
- Previously served as CFO at Citi India



#### **Nand Kumar Singh**

Head – Banking Operations and Customer Service

- 28+ years of experience in banking industry
- Previously served as Retail Banking Head, Patna Circle, at Axis Bank



#### Sujoy Roy

Head – Branch Banking

- 23+ years experience in banking Industry
- Previously worked in leadership roles in Retail Liabilities and Branch Banking at Axis Bank



#### **Biswajit Das**

Chief Risk Officer

- 32+ years of experience in banking industry
- Previously served as Head-RBS and regulatory reporting at ICICI Bank



#### Hirak Joshi

Head - Retail Assets

- · 25 years of experience in BFSI sector
- Previously worked as Business Head Vehicle Finance at Ujjivan Small Finance Bank.





- 36+ years of experience leadership experience in the banking sector.
- Previously worked as Group Head Transportation, Infrastructure and Tractor Finance Group at HDFC Bank Ltd



Santanu Banerjee

Head - Human Resources

- 28+ years of experience in the field of banking and finance
- Previously worked as Head of HR Business Relationship at Axis bank



#### **Gopalkrishnan Santosh**

**Head-Consumer Lending & Mortgages** 

- 32+ years of experience in Banking and Financial industry
- Previously served as CEO at HDFC Sales Pvt. Ltd.



#### **Satish Kumar**

Head - Wholesale Banking

- 25+ years of experience in banking and financial services industry.
- Previously served as National Head Credit Mid Market at Kotak Mahindra Bank.



#### Arindam Sarkar

Head - Treasury

- 23+ years of experience in banking industry
- Previously served as Head of Interest Rates, Corporate Bonds and Equity Trading at Axis Bank



#### **Amitava Goswami**

**Chief Compliance Officer** 

- 30+ years experience in banking Industry
- Previously worked in leadership roles in Retail Banking and Banking operations at Axis Bank

Mr. Partha Pratim Sengupta has been appointed as MD & CEO of the Bank for a period of three years with effect from November 1, 2024



## **Experienced and professional team...**

#### Core Management Team (2/3)

#### Pinaki Halder

**Chief Information Officer** 

- 28+ years experience in Banking, Information Technology, Business Intelligence and Digital
- Transformation
- Previously served as Senior Vice President 2 Business Intelligence Unit at Axis Bank



#### **Subhash Balkrishna Samant**

Head – Housing Finance

- 27 years of experience in banking and financial industry
- Previously worked as Zonal Head for Mortgages at ICICI Bank Ltd



#### **Arpita Sen**

Head – Financial Institution Group

- 25+ years of experience in financial services including Institutional Finance
- Previously served as a Project Manager of CASHE, Microfinance Program of DFID, UK



#### P Ramaswamy

Chief of Internal Vigilance

- 29+ years of experience in experience in banking industry
- Previously served as Head Fraud Risk Management at Equitas Small Finance Bank



#### Sureshkumar S Pillai

Head - Legal

- 25+ years of experience in BFSI, Asset Reconstruction sectors and law firms.
- Previously served as Head Legal (Retail & Wholesale Banking) at IDFC bank Ltd.



#### Satyajit Ghosh

Head - Group Loans

- Over 28 years of expertise in the microfinance industry
- Previously worked with different MFI's in various leadership roles





#### Siddhartha Sanyal

Chief Economist and Head - Research

- 25+ years of experience in the field of Macro Economic.
- Previously served as Director and Chief India Economist at Barclays Bank PLC



#### **Vishal Wadhwa**

Head - Emerging Entrepreneurs Business

- 25+ years of experience in BFSI Sector
- Previously served as Head Business & Member of Executive Committee at Arohan Financial



#### **Suresh Chandran**

Head – Commercial Bankina

- 27+ years of experience in experience in financial service industry.
- Previously served as Executive Vice President / Unit Head at Indusind Bank Ltd



#### Ravi Lahoti

Chief Audit Executive

- 18+ years of experience in banking industry.
- Previously worked as Principal Officer & Head of Anti Money Laundering at HDFC Bank



#### Partha Pratim Samanta

Head - Small Enterprise Business and Agri Loans

- 29+ years of experience in Microfinance and Banking industry
- Previously worked with different MFI's in various leadership roles



#### Rajesh Kumar Srivastava

**Head-Bank Control Unit** 

- 26+ years of experience in Banking Sector
- Previously served as Head Products & Principal Nodal Officer at Suryoday Small Finance Bank
- <u>Ltd</u>



## **Experienced and professional team...**

#### **Core Management Team (3/3)**

#### Troy Joseph Stuart

Chief Digital Officer

- 30 years of experience in banking industry
- Previously worked as Head Digital Lending at Axis Bank.



#### Radhika Raghavan

Head-Customer Experience, Process Quality & Transformation

- 30+ years of experience in financial service industry and banking industry
- Previously served as a Head of Integrated Reporting (Risk & Finance) Finance Transformation of Barclays Global Shared Services





#### **Indranil Banerjee**

Company Secretary

- 20+ years experience in financial industry
- Previously served as Company Secretary at Energy Development Company

## Awards and accolades





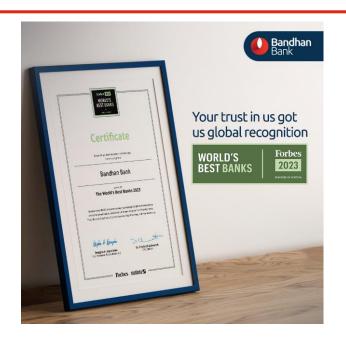
### **Awards and accolades**

#### **Forbes Worlds Best Banks 2023**

Bandhan Bank featured in Forbes World's Best Banks list for the year 2023. Market research was conducted by leading firm 'Statista'.

### **Gallup Exceptional workspace**

Bandhan Bank received the 2023 Gallup Exceptional Workplace Award. We are among the only 57 organisations worldwide that have received this recognition.





## **Thank You**



For information contact:

Vikash Mundhra, Head – Investor Relations

investor.relations@bandhanbank.com